Creating a Masterpiece

Featuring World Class Experts!
- Irwin Becker, DDS
- Kirk Behrendt
- Samuel B. Low, DDS, MS, MEd
- Reneé Graham, RDH, MEd
- Gerard Kugel, DMD, MS, PhD
- Tierona Low Dog, MD
- Nader Sharifi, DDS, MS
- Kelli Vrla, CSP, CRM

Mastering the Fine Art of Dentistry

JUNE 12-14, 2014 | ORLANDO, FL

Gaylord Palms Resort & Convention Center

The Official Meeting of The Florida Dental Association

FNDC 2014
Smile, you’re at Gaylord Palms Resort!

Florida National Dental Convention 2014
JUNE 12 -14, 2014

The FNDC provides the perfect opportunity for networking, education and business-building strategies. And Gaylord Palms Resort provides the perfect backdrop for relaxation and fun! In the heart of Central Florida’s incredible attractions and theme parks, Gaylord Palms brings excitement to life through world-class restaurants, dynamic on-site recreation, and breathtakingly beautiful gardens under our 4.5 acre glass enclosed atrium.

Catch the game at Wreckers Sports Bar, featuring a two-story 37’ sports screen! Enjoy mouth-watering burgers, bite-sized sliders, salads, and the coldest draft beer in town!

For a real splash of WOW, your kids will absolutely flip over our Everglades-inspired Cypress Springs Family Fun Waterpark showcasing a zero-entry swimming pool with four waterslides, a multi-level water playground, a toddler area, and Splash ’n Screen movies.

Escape to our adults only South Beach Pool featuring an ultra-chic, tropical oasis with a dedicated cocktail bar and private poolside cabanas.

Great news! Gaylord Palms Resort & Convention Center has joined the Marriott portfolio of brands. You can now earn Marriott Rewards points during your stay at FNDC. And, overnight hotel guests can enjoy free self-parking during their stay. So what are you waiting for?

Make your reservation today for the Florida National Dental Convention, call 407-586-2000

GaylordPalms.com
MAKE FNDC YOUR FIRST CHOICE FOR CONTINUING DENTAL EDUCATION!

We have assembled a vast array of speakers to exhilarate and educate CE-seeking dentists and their dental team members from Florida and beyond!

- 93 lectures to choose from
- 30 hands-on workshops
- 3 Mini Residencies/Mastery Series
- More than 250 exhibiting companies
- Family friendly events
- Live dentistry demos

Come Join the Experience!
On behalf of the Florida Dental Association, I invite you to attend FNDC2014, “Creating a Masterpiece!” The goal of FNDC is to provide a comprehensive continuing education program that has value. This year, FDA members and others can earn more than 15 hours of “FREE” CE, enjoy lunch on us and volunteer with the Florida Dental Health Foundation to treat local foster children. Dr. John Krueger, the FNDC committee and FDA staff have lined up an incredible program filled with nationally recognized speakers and cutting edge topics, including many designed for the entire dental team. The FDA recognizes the economic challenges facing dentistry. Thus, you will find many low cost, quality CE programs that will directly improve your knowledge base and your bottom line. This cost savings is our commitment to recognize the educational needs of our FDA members and grass-roots dentists.

This has been an amazing year for our FDA President, Dr. Terry Buckenheimer. Come hear him address the FDA House of Delegates, where dental policy is formed and shaped. Or, join him at the FDA Awards Luncheon, as he presents the “Dentist of the Year.” The FNDC also will be hosting some fun filled, action packed evening events. Thursday night we will feature an encore performance of “Karaoke Live” with you and your team as the performers. “Fan Frenzy” will be held on Friday evening. Get into your team spirit and join us for this ultimate tailgate party, with fun and games for the whole family. And, as always, connect with your friends and colleagues at one of the many alumni receptions.

When making your travel plans, remember to provide your Marriott rewards number, so you can earn points with your stay at the Gaylord Palms! Enjoy this resort and all that it has to offer for the low room rate of $180 per night. But hurry, as our room block does fill quickly. As an added bonus, guests staying in the hotel will be able to gather their registration materials and print their badge and tickets on Wednesday and Thursday evenings in the hotel lobby. Don’t forget to visit “Wreckers” sports bar and enjoy the U.S. Open, NBA playoffs or other sporting events on the gigantic 20’ x 30’ video screen. Or, cool off in the Gaylord Palms water complex. As a finale, this year we are featuring “A Night at Epcot.” This surely will be a treat for you, your family and your team.

Our dental trade-show is the largest in Florida and will have more than 250 companies exhibiting and offering specials for our attendees. See the latest and greatest in technology, materials and instrumentation for your dental practice. Join us for lunch in the Exhibit Hall during our dedicated hours of 11:30 a.m. to 1:30 p.m. daily during FNDC2014. As an added bonus, if you purchase a morning and afternoon course on Thursday, lunch is on us, compliments of the FDA.

Please join the FNDC Committee and me at the beautiful Gaylord Palms Resort and Convention Center in Orlando this June. Remember, pre-registration is “FREE” for all FDA members. Experience the excitement of FNDC2014, and learn the joy of “Creating a Masterpiece!”

Bertram J. Hughes, DMD

General Chair
Committee of the Florida National Dental Convention
Welcome to FNDC2014, “Creating a Masterpiece!” Developing a sound comprehensive treatment plan is the cornerstone of a successful dental practice. This year’s FNDC continuing education program is focused on treatment planning, clinical excellence and office concepts to help the entire dental team be masterful. Each dental team member plays an integral part in creating these predictable oral health outcomes. From hygienists to lab technicians, dental assistants to administrative personnel, the FNDC has you covered. I welcome you as we explore the many facets of “Creating a Masterpiece” for you and your dental team.

Peter Drucker once said, “We now accept the fact that learning is a lifelong process of keeping abreast of change.” The Florida Dental Association, through its FNDC, has provided a continuum in line with this philosophy. The learning experience for the dental practitioner is not just about clinical care, but also patient and team interactions, communication skills, business education, and personal growth and development. As we traverse the 21st century, learning methodologies and paradigms are changing. This year’s sessions hopefully address all of our attendee’s educational needs.

Once again, we are offering “free” keynotes each morning of the FNDC convention. Our keynote speakers this year are Dr. Irwin Becker, Kirk Berhendt and Kelli Vrla. We also are offering a number of tantalizing topics. From “Ceramic Treatment Options” to “Three Appointment Dentures,” “Your Online Checkup” to “A Women’s Guide to Health,” FNDC2014 is your comprehensive CE stop. In addition, we have a variety of team courses, as well as a business mastery series guaranteed to raise your office to museum quality.

Our “Live Dentistry” courses will give you first-hand knowledge of cutting edge clinical techniques, while our workshops will provide you with tools that you can use on Monday! Our FNDC committee, West Coast District Dental Association committee member Dr. Pat Lepeak, and I have committed ourselves to providing each attendee with a memorable educational experience covering all aspects of oral health.

We hope you are inspired to attend FNDC2014 and “Create your own Masterpiece!”

John Kruger, DDS

CE PROGRAM HIGHLIGHTS

- Earn more than 15 hours of “FREE” CE
- Keynote addresses from featured speakers: Dr. Irwin Becker, Kirk Berhendt and Kelli Vrla
- Numerous nationally recognized speakers
- Cutting edge topics, including many designed for the entire dental team
- Live dentistry in the Exhibit Hall
- 25% discount for team courses
ALPHABETICAL BY SPEAKER’S LAST NAME

ARThUR Acker, DMD, MAGD
Dental degree, New Jersey College of Medicine and Dentistry; Adjunct Professor, University of Florida; Director, Implant Educators; private practice, Venice, FL. Pages 17, 31, 37

MATT AAdRIAN
Southeast regional manager for practice acquisitions, Bank of America Practice Solutions. Page 33

DAVID BEACh, DMD, MS, PA
Dental degree and endodontic residency, University of Florida; private practice, Wesley Chapel, FL. Page 16

IRWIN BeCKER, DDS
Dental degree, Medical College of Virginia; board eligibility in periodontal prosthodontics from Boston University School of Graduate Dentistry; dental educator and practice consultant at Irwin Becker Initiatives. Pages 13, 16

KIRK BEnHREnDT
CEO and founder of ACT Dental Practice Coaching Corporation. Pages 13, 23

JOSEPH BLAES, DDS
Dental degree, St. Louis University School of Dentistry; Chief Editor, Dental Economics Magazine. Pages 23, 24

LARS O. BOUmA, DDS, MS
Dental Degree, Baylor College of Dentistry; General Practice Residency Certificate, Veterans Administration at Little Rock; Certificate in Prosthodontics, United States Air Force Prosthodontic Residency; Masters of Science degree, University of Texas Health Sciences Center in San Antonio. Pages 22, 37

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Dental degree, Northwestern University Dental School; Certificate in Pediatric Dentistry and MS in Oral Biology, University of Texas Houston; private practice, Riverview, FL. Pages 24, 31

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President, CEO and a founder of Indaba Inc.; co-founder of DISCilex. Page 17

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Dental degree, Indiana University School of Dentistry; MSD in dental materials and prosthodontics, Indiana University School of Dentistry; owner of Conservative Dental Solutions, Waveland, IN. Page 24

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Dental degree, University of Pennsylvania School of Dental Medicine; post-doctoral program in orthodontics, New York University; private practice, Tampa, FL. Page 31

RICK FERgUSON, DMD
Dental degree, University of Florida College of Dentistry; visiting faculty University of Miami General Practice Residency; Director of Implant Educators’ Comprehensive Interdisciplinary Implant Training Program; private practice, Davie, FL. Pages 17, 31, 37

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JANA GrUBE
Search marketing operations manager at Sesame Communications. Pages 19, 25

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Dental degree, University of the Pacific School of Dentistry; founder and Chief Medical Officer, Onpharma Inc. Pages 24, 37

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Director of Governmental Affairs, Florida Dental Association. Page 19

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National speaker; senior product trainer for E4D Technologies LLC, Dallas, TX. Page 28

GERARD KUGEL, DMD, MS, PHD
Dental degree, Tufts University Dental School; MS in anatomy, PhD in dental materials, executive certificate in management and leadership, Sloan School of Management at MIT; Associate Dean for Research and Professor of Prosthodontics and Operative Dentistry, Tufts University School of Dental Medicine. Page 20

JOE ANNE JONES
Consultant, author and successful entrepreneur; president of RDH Connection Inc. Pages 20, 25

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MD Medicine and MD Medicine, Kuwait University; BS Medical Sciences, Kuwait University. Page 31

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Medical degree, University of New Mexico School of Medicine; Clinical Associate Professor of Medicine and Fellowship Director, Arizona Center for Integrative Medicine; internationally known speaker; author of National Geographic, “Life is Your Best Medicine.” Pages 27, 33, 34

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Manager and fundraiser, Lake- land Public Television, MN; teaches and practices Tai Chi; voice actor and voice acting teacher. Page 19

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Dental degree, University of Minnesota School of Dentistry; independent consultant and clinical researcher for many dental manufacturers; senior partner in an aesthetic-based practice in Edina, MN. Pages 27, 33

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Speaker, consultant, author and coach; founder of DentistryHasAHeart.com. Pages 7, 20, 32

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Chairman, Public Safety Training Division at Gulf Coast State College; police officer (28 years), City of Panama City Beach, FL. Page 34

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Professor Emeritus Periodontics, University of Florida; faculty, Pankey Institute; private practice in periodontics, lasers and implant placement; Past President, Florida Dental Association; FDA Dentist of the Year. Pages 27, 33

JOSE MARCANO, DDS, MS
Dental degree, University of Pennsylvania; private practice, Orlando, FL. Pages 20, 37

KINGDOM MAY
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RHODA KUBLICKIS, RDH, MHS
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ROBERT MILLER, DMD
Dental degree, Boston University Goldman School of Dentistry; certificate for advanced graduate study in periodontics, Boston University; private periodontal practice, Plantation, FL. Pages 21, 27

WILLIAM MOORHEAD, DMD
Dental degree, University of Louisville, Chairman of the Executive Board, Kentucky Dental Association; private practice, Flemingsburg, KY. Pages 28, 34

ALWYN NARAYNE, CDT
Graduate of the restorative dentistry program, New York City College of Technology; managing partner, Elite Dental Laboratory. Page 34

RODRIGO NEIVA, DDS, MS
MS and certificate in periodontics, University of Michigan School of Dentistry; Director, Graduate Program in Periodontics, University of Florida; lectures nationally and internationally. Pages 18, 22

AXEL NUDDEL
Founder of RevenueWell. Page 28

DAVID OSTREICHER, DDS, MS, MPH
Dental degree and certificate in orthodontics, Columbia University College of Dental Medicine; MS and MPH, Mailman School of Public Health, Columbia University; Invisalign Elite Advantage Provider. Page 34

JAMES PITTS, DMD
Dental degree, University of Florida College of Dentistry; private practice, Dunedin, FL. Page 22

STEVEN ROTH, DMD, CHT, CMT
Dental degree, Tufts School of Dental Medicine; certified master hypnotherapist; certified medical hypnotherapist; instructor, International Medicine and Dental Hypnotherapy Association; owner, Relax and Smile Dental Care, Miami, FL. Page 22

TRACIE RYAN
Lead instructor at Occupational Training; paramedic and instructor of American Heart Association (AHA) courses. Pages 22, 28, 35

LARRY SCHOONOVER, DDS
Dental degree, West Virginia University; Master of the Academy of General Dentistry; practices in Clendenin and Elkins, WV. Pages 23, 36

RYAN SCHWENDIMAN
Dental degree, University of Louisville Dental School; MBA, University of Phoenix; founding member, Dominion Study Club; co-founder P.U.R.E. Dental Group; private practice, Suwanee, GA. Pages 23, 28, 35

GARY SEVERANCE, DDS
Dental degree, University of Minnesota School of Dentistry; vice president of clinical affairs and marketing, D4D Technologies. Pages 28, 37

Luciana Shaddock, DDS, MS, PhD
Dental degree, MS and PhD in periodontics, Faculdade de Odontologia de Piracicaba, Sao Paulo, Brazil; Associate Professor, Department of Periodontology, University of Florida. Page 23

NADER SHARIFI, DDS, MS
Dental degree, University of Illinois at Chicago; certificate in prosthodontics, Northwestern University Dental School; MS in dental biomaterials, Northwestern University; private practice, Chicago, IL. Page 29, 35

MICHAEL SIEGEL, DDS, MS, FDS RCS ED
Dental degree, University of Maryland Baltimore; Professor and chair of Oral Medicine and Diagnostic Sciences, College of Dental Medicine, Nova Southeastern University; practice limited to oral medicine in Fort Lauderdale, FL. Page 29

SAM SIMOS, DDS
Dental degree, Chicago’s Loyola University; nationally recognized leader in cosmetic and restorative dentistry; founder and president of Allstar Smiles and Allstar Smiles Learning Center, Bolingbrook, IL. Page 29

SANDRA STRICKLAND, RN, MSN, LHRM, CHRM
Director, Risk Management Services, The Doctors Company; licensed health care risk manager; certified professional health care risk manager; registered nurse. Pages 23, 29, 35

KELLI VRILA, CSP
Corporate communications consultant; member, National Speakers Association and American Society of Training and Development; corporate trainer; writer; talk show host; comedienne. Pages 13, 35, 36

DAN WARD, DDS
Dental degree, Ohio State University College of Dentistry; private practice, Columbus, OH. Page 36

GY YATROS, DMD
Dental degree, University of Kentucky; founder, Dental Sleep Solutions; Affiliate Assistant Professor, Department of Internal Medicine, University of South Florida College of Medicine; private practice, Holmes Beach, FL. Page 36

ED ZAK
B.S. in Marketing, Niagara University. Page 36

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ADMINISTRATIVE STAFF

This year we have an array of courses for your front desk and administrative staff. Get comprehensive training with our Administrative Mastery Program (Page 32). Laura Jamison will provide two full days of intense training covering all aspects of the front office. Or, choose a la carte learning. From phone skills to dental coding to social media, the FNDC has your team covered. We also have FREE morning keynotes designed to inspire your front office and to improve your bottom line. All administrative team courses are offered at a 25 percent discount!

ASSISTANTS

Dental assistants are the life-blood of your dental practice. In addition to discounted lecture courses, this year there are a number of workshops geared to improve expanded duty skills. Radiographic technique, impression taking and making provisional restorations are just a few of the courses available. New this year is the opportunity for FREE co-learning with the doctor. Join the doc during designated workshop training and learn new skills to use on Monday. Remember all assistant lecture courses are only $45. Purchase two on Thursday and we’ll buy you lunch!

HYGIENISTS

We realize that a knowledgeable hygienist is a productive hygienist. This year, the FNDC has focused on just that — HPV, nutrition, women’s health, xylitol, infant and child oral care, lasers, dermal fillers and more! Complete the team learning experience with a hygiene course that is sure to make your practice excel. Team hygiene courses are offered at a 25 percent discount and we’ll buy lunch if you purchase two courses on Thursday. Get free CEs for volunteering on our treatment buses or walk the Exhibit Hall for special discounts only offered here at FNDC. However you choose, the FNDC is the place to be!

LAB TECHNICIANS

The dentist-laboratory relationship is one of the keys to a successful dental practice. A highly tuned dental lab technician requires technical training, as well as communication skills. FNDC2014 has expanded course content to help bridge the gap between lab technicians and dentists. This includes a special course on Zirconia restorations. In addition, we are offering unique lab training and co-learning experiences. All lab technician courses are only $45 and techs are welcome to join us for the FREE keynote sessions! This includes a FREE course on e.max restorations. (C57, page36)
<table>
<thead>
<tr>
<th>CODE</th>
<th>START</th>
<th>END</th>
<th>SPEAKER</th>
<th>COURSE/EVENT</th>
<th>RECOMMENDED AUDIENCE</th>
<th>FEE</th>
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<tbody>
<tr>
<td>NC01</td>
<td>8:00 AM</td>
<td>9:00 AM</td>
<td>Becker</td>
<td>Inspiring Your Team to Reach Its Full Potential — KEYNOTE SESSION</td>
<td>Members, their team members &amp; lab techs $0 / All others $25</td>
<td></td>
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<tr>
<td>C01</td>
<td>9:00 AM</td>
<td>12:00 PM</td>
<td>Graham</td>
<td>Dental Caries: Advances in Detection and Disease Management</td>
<td></td>
<td>$45</td>
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<tr>
<td>C02</td>
<td>9:00 AM</td>
<td>12:00 PM</td>
<td>Lombardi</td>
<td>Web Presence Marketing 101</td>
<td></td>
<td>Dentists $60 / All others $45</td>
</tr>
<tr>
<td>EX11</td>
<td>9:00 AM</td>
<td>12:00 PM</td>
<td>Bouma</td>
<td>Patient-Specific, CAD/CAM Solutions (Single-Tooth to Full-Mouth Restorations)</td>
<td></td>
<td>Members $0 / All others $45</td>
</tr>
<tr>
<td>C03</td>
<td>9:15 AM</td>
<td>10:15 AM</td>
<td>Strickland</td>
<td>Managing Risks in the Digital Age</td>
<td></td>
<td>Members $0 / All others $25</td>
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<td>NC02</td>
<td>9:15 AM</td>
<td>11:15 AM</td>
<td>Pitts</td>
<td>The Practice of Your Dreams</td>
<td></td>
<td>Dentists $60 / All others $45</td>
</tr>
<tr>
<td>C04</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Beach</td>
<td>Diagnosis-based Pain and Infection Management</td>
<td></td>
<td>$60</td>
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<tr>
<td>C05</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Becker</td>
<td>The Latest Secrets about Occlusion and Your Practice Growth/Profitability</td>
<td></td>
<td>Dentists $60 / All others $45</td>
</tr>
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<td>C06</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Davis</td>
<td>Enhancing the Patient Experience</td>
<td></td>
<td>Dentists $60 / All others $45</td>
</tr>
<tr>
<td>C07</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Fuselier</td>
<td>Atypical Facial Pain</td>
<td></td>
<td>$60</td>
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<tr>
<td>C08</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Hoffman</td>
<td>Dental Coding: Your Guide to Timely Reimbursement</td>
<td></td>
<td>Dentists $60 / All others $45</td>
</tr>
<tr>
<td>C09</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Kublickis</td>
<td>The Many Faces of Xylitol</td>
<td></td>
<td>Dentists $60 / All others $45</td>
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<tr>
<td>C10</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Kugel</td>
<td>Dos and Don’ts of Porcelain Laminate Veneers</td>
<td></td>
<td>Dentists $75 / All others $45</td>
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<tr>
<td>C11</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Miller</td>
<td>Defining Esthetic Risk Factors in the Esthetic Zone</td>
<td></td>
<td>$60</td>
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<td>NC03</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Hegstad</td>
<td>Professional Communication Skills for the Dental Team</td>
<td></td>
<td>$45</td>
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<tr>
<td>EX21</td>
<td>10:00 AM</td>
<td>12:00 PM</td>
<td>Ferguson</td>
<td>Using Cone Beam Technology to Enhance Your Practice</td>
<td></td>
<td>Members $0 / All others $45</td>
</tr>
<tr>
<td>C12</td>
<td>10:30 AM</td>
<td>11:30 AM</td>
<td>Lozano</td>
<td>Digital Dental Photography Basics</td>
<td></td>
<td>Members $0 / All others $25</td>
</tr>
<tr>
<td>C13</td>
<td>1:30 PM</td>
<td>4:30 PM</td>
<td>Beach</td>
<td>Root Canals Gone Wild: Overcoming Problems in Endodontics</td>
<td></td>
<td>$75</td>
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<td>C14</td>
<td>1:30 PM</td>
<td>4:30 PM</td>
<td>Becker</td>
<td>Increasing Big Case Acceptance Through Office Team Utilization</td>
<td></td>
<td>Dentists $60 / All others $45</td>
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<td>C15</td>
<td>1:30 PM</td>
<td>3:00 PM</td>
<td>Millar</td>
<td>Understanding the Affordable Health Care Act</td>
<td></td>
<td>Members $0 / Section mbrs $15 Non-members $45 / Guests $15</td>
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<tr>
<td>C16</td>
<td>1:30 PM</td>
<td>2:30 PM</td>
<td>Shaddox</td>
<td>Aggressive Periodontitis: What Have We Learned So Far?</td>
<td></td>
<td>Members $0 / All others $25</td>
</tr>
<tr>
<td>NC04</td>
<td>1:30 PM</td>
<td>4:30 PM</td>
<td>Grube</td>
<td>Let’s Do It! Search Engine Optimization, Social Media and Online Marketing</td>
<td></td>
<td>Dentists $60 / All others $45</td>
</tr>
<tr>
<td>C17</td>
<td>2:00 PM</td>
<td>5:00 PM</td>
<td>Davis</td>
<td>During &amp; After Care</td>
<td></td>
<td>Dentists $60 / All others $45</td>
</tr>
<tr>
<td>C18</td>
<td>2:00 PM</td>
<td>5:00 PM</td>
<td>Freund</td>
<td>Revolutionize Your Dental Practice With Facial Injectables</td>
<td></td>
<td>Dentists $60 / All others $45</td>
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<tr>
<td>C19</td>
<td>2:00 PM</td>
<td>5:00 PM</td>
<td>Fuselier</td>
<td>The Marriage of Sleep Apnea and Your TMJ Patients</td>
<td></td>
<td>Dentists $60 / All others $45</td>
</tr>
<tr>
<td>EX12</td>
<td>2:00 PM</td>
<td>5:00 PM</td>
<td>Bouma</td>
<td>Patient-Specific, CAD/CAM Solutions (Single-Tooth to Full-Mouth Restorations)</td>
<td></td>
<td>Members $0 / All others $45</td>
</tr>
<tr>
<td>EX22</td>
<td>2:00 PM</td>
<td>4:00 PM</td>
<td>Marcano</td>
<td>Paradigm Shift in Operative Dentistry (Hard &amp; Soft Tissue with Waterlase)</td>
<td></td>
<td>Members $0 / All others $45</td>
</tr>
<tr>
<td>NC05</td>
<td>2:00 PM</td>
<td>5:00 PM</td>
<td>Pitts</td>
<td>At the End of The Rainbow: A Dentist’s Guide to Wealth Building &amp; Retirement</td>
<td></td>
<td>$60</td>
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<td>C20</td>
<td>2:30 PM</td>
<td>4:30 PM</td>
<td>Jones</td>
<td>Shift Happens! Changing Paradigms in Oral Health Risk Assessment</td>
<td></td>
<td>Dentists $60 / All others $45</td>
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<tr>
<td>C21</td>
<td>2:30 PM</td>
<td>4:30 PM</td>
<td>Miller</td>
<td>To Save or Extract a Tooth?</td>
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<td>$60</td>
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<td>C22</td>
<td>2:30 PM</td>
<td>4:30 PM</td>
<td>Schwendiman</td>
<td>Improving Your Radiographic Techniques in the Digital Age</td>
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<td>$45</td>
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<tr>
<td>NC06</td>
<td>2:30 PM</td>
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<td>Hegstad</td>
<td>Professional Communication Skills for the Dental Team</td>
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<tr>
<td>NC07</td>
<td>2:45 PM</td>
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<td>Roth</td>
<td>YES, Hypnosis Really Works!</td>
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<td>C23</td>
<td>3:00 PM</td>
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<td>Hart</td>
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<td>Members $0 / Section mbrs $15 Non-members $45 / Guests $15</td>
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<td>C24</td>
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<td>Help Your Patients Quit: Tobacco Treatment for the Dental Profession</td>
<td></td>
<td>Members $0 / All others $25</td>
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<tr>
<td>W01</td>
<td>8:30 AM</td>
<td>11:30 AM</td>
<td>McDonald</td>
<td>Provisional Restorations Made Simple (Workshop)</td>
<td></td>
<td>$120</td>
</tr>
<tr>
<td>W02</td>
<td>8:30 AM</td>
<td>11:30 AM</td>
<td>Schwendiman</td>
<td>Making a Good Impression: Alginate Impressions and Whitening Trays (Workshop)</td>
<td></td>
<td>$120</td>
</tr>
<tr>
<td>MR01</td>
<td>9:00 AM</td>
<td>5:00 PM</td>
<td>Neiva</td>
<td>Introduction to Modern Implant Dentistry: From Site Preservation to Single Crowns: A Three-day Mini Residency</td>
<td></td>
<td>$1,595 (includes one staff mbr)</td>
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**MINI RESIDENCIES & WORKSHOPS**

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<tr>
<th>CODE</th>
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<th>SPEAKER</th>
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<th>FEE</th>
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<tr>
<td>W01</td>
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<td>Provisional Restorations Made Simple (Workshop)</td>
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<td>W02</td>
<td>8:30 AM</td>
<td>11:30 AM</td>
<td>Schwendiman</td>
<td>Making a Good Impression: Alginate Impressions and Whitening Trays (Workshop)</td>
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<td>$120</td>
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<tr>
<td>MR01</td>
<td>9:00 AM</td>
<td>5:00 PM</td>
<td>Neiva</td>
<td>Introduction to Modern Implant Dentistry: From Site Preservation to Single Crowns: A Three-day Mini Residency</td>
<td></td>
<td>$1,595 (includes one staff mbr)</td>
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**RECOMMENDED AUDIENCE**: DENTISTS ★ ASSISTANTS ★ HYGIENISTS ★ ADMINISTRATIVE STAFF ★ LABORATORY TECHNICIAN ★ GUESTS
### MINI RESIDENCIES & WORKSHOPS (CONTINUED)

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<tr>
<td>MR02</td>
<td>9:00 AM</td>
<td>5:00 PM</td>
<td>Schoonover</td>
<td>Comprehensive Indications and Techniques for Mini Dental Implants: A Two Day Mini Residency</td>
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<td>MS01</td>
<td>9:30 AM</td>
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<td>Jamison</td>
<td>Administrative Mastery Series</td>
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<td>W03</td>
<td>10:00 AM</td>
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<td>Patterson Dental</td>
<td>Preventive Equipment Maintenance</td>
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<td>W04</td>
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<td>Graham</td>
<td>Form Follows Function: Mastering Ultrasonic Therapy and Implant Maintenance (Workshop)</td>
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<td>W05</td>
<td>2:00 PM</td>
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<td>Kugel</td>
<td>The Dos and Don’ts of Porcelain Laminate Veneers (Workshop)</td>
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<td>W06</td>
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<td>Recording an Accurate Starting Point for Occlusion and Esthetics (Workshop)</td>
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<td>Patterson Dental</td>
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### CERTIFICATION COURSES

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<tr>
<td>AC</td>
<td>1-2</td>
<td>8:00 AM</td>
<td>Ryan</td>
<td>Advanced Cardiac Life Support</td>
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### SPECIAL EVENTS

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<tr>
<td>SSS</td>
<td>7:00 AM</td>
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<td></td>
<td>Sweet Success — Live Karaoke</td>
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### FRIDAY ■ JUNE 13

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<tr>
<td>NC08</td>
<td>8:00 AM</td>
<td>9:00 AM</td>
<td>Behrendt</td>
<td>Win Every Season: The Keys to Team Success — KEYNOTE SESSION</td>
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<tr>
<td>C25</td>
<td>9:00 AM</td>
<td>12:00 PM</td>
<td>Siegel</td>
<td>Diagnostic Pearls in Oral Medicine</td>
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<tr>
<td>C26</td>
<td>9:00 AM</td>
<td>11:00 AM</td>
<td>Bruder</td>
<td>Endodontic Outcomes Based on Scientific Evidence</td>
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<tr>
<td>NC09</td>
<td>9:00 AM</td>
<td>12:00 PM</td>
<td>Grube</td>
<td>Let’s Do It! Search Engine Optimization, Social Media and Online Marketing (Repeat)</td>
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<tr>
<td>C27</td>
<td>9:15 AM</td>
<td>12:15 PM</td>
<td>Jones</td>
<td>Whitening That Works! Exploring the Facts, the Fiction and the Evidence</td>
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<tr>
<td>C28</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Carr</td>
<td>Infant and Child Oral Care: 101 Questions Parents Ask</td>
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<tr>
<td>C29</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Ewoldsen</td>
<td>An Accelerated Clinical Sequence for Exquisite Complete Dentures</td>
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<tr>
<td>C30</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Hoffman</td>
<td>Dental Coding: Your Guide to Timely Reimbursement (Repeat)</td>
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<td>C31</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Kublicksis</td>
<td>The Many Faces of Xylitol (Repeat)</td>
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<tr>
<td>C32</td>
<td>9:30 AM</td>
<td>12:30 PM</td>
<td>Lambert</td>
<td>S.M.A.R.T. Dentistry for Your Practice (Simplified Methods and Restorative Techniques)</td>
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<tr>
<td>C33</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Low Dog</td>
<td>Nutrition for the Dental Team</td>
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<tr>
<td>C34</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Moorhead</td>
<td>Efficient Implementation of Sedation in Your Dental Practice</td>
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<tr>
<td>C35</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Sharifi</td>
<td>Anything But the Denture</td>
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<tr>
<td>C36</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Simos</td>
<td>Excellence in Bonding: Boosting Your Skill and Your Practice</td>
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<tr>
<td>NC10</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Behrendt</td>
<td>Being All That We Can Be</td>
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<tr>
<td>EX13</td>
<td>10:00 AM</td>
<td>12:00 PM</td>
<td>TBA</td>
<td>LANAP and LAPIP: Laser-Mediated Periodontal Therapy</td>
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<tr>
<td>EX23</td>
<td>10:00 AM</td>
<td>12:00 PM</td>
<td>Falkel</td>
<td>Buffering Local Anesthetic Hits Its Stripe</td>
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<tr>
<td>C37</td>
<td>1:30 PM</td>
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<td>Ewoldsen</td>
<td>Management of the Cases Ravaged Dentition: Children, Adolescents, Adults &amp; Older Adults</td>
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<tr>
<td>C38</td>
<td>1:30 PM</td>
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<td>Low</td>
<td>The NEW Periodontal Disease: “Inflammatory and Risky”</td>
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<tr>
<td>C39</td>
<td>1:30 PM</td>
<td>4:30 PM</td>
<td>Moorhead</td>
<td>Motivate Your Team And Create Systems to Run a Streamlined Office</td>
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<td>C40</td>
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<td>4:30 PM</td>
<td>Siegel</td>
<td>2014 Common Oral Lesions</td>
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<tr>
<td>C41</td>
<td>2:00 PM</td>
<td>5:00 PM</td>
<td>Jones</td>
<td>Sex And Oral Health: What’s The Connection?</td>
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<tr>
<td>C42</td>
<td>2:00 PM</td>
<td>5:00 PM</td>
<td>Low Dog</td>
<td>Boning Up on Osteoporosis: What the Dental Team Should Know</td>
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<tr>
<td>C43</td>
<td>2:00 PM</td>
<td>4:00 PM</td>
<td>Schwendiman</td>
<td>Expose Yourself … To The Art of Digital Photography</td>
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### Friday, June 13 (Continued)

#### Lectures (Continued)

<table>
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<tr>
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<th>Speaker</th>
<th>Title</th>
<th>Recommended Audience</th>
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<tr>
<td>EX14</td>
<td>2:00 PM</td>
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<td>Severance</td>
<td>Digital Dentistry — Technology and the Team</td>
<td>Members $0 / All others $45</td>
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<tr>
<td>C44</td>
<td>2:00 PM</td>
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<td>Simos</td>
<td>The Latest Trends In Dentistry: What Patients Are Looking For</td>
<td>$60</td>
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<td>EX24</td>
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<td>4:00 PM</td>
<td>Nudel</td>
<td>Growing Your Practice in the Internet Age</td>
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<td>NC11</td>
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<td>Behrendt</td>
<td>Seven Breakthrough Steps to Create Your Best Year Ever</td>
<td>Dentists $60 / All others $45</td>
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#### Mini Residencies & Workshops

<table>
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<th>Speaker</th>
<th>Title</th>
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<tr>
<td>W08</td>
<td>8:30 AM</td>
<td>11:30 AM</td>
<td>Graham</td>
<td>Radiology 101 — Refreshing Your Skills (Workshop)</td>
<td>$120</td>
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<tr>
<td>W09</td>
<td>8:30 AM</td>
<td>11:30 AM</td>
<td>McDonald</td>
<td>Provisional Restorations Made Simple (Workshop) (Repeat)</td>
<td>$120</td>
</tr>
<tr>
<td>MR01</td>
<td>9:00 AM</td>
<td>5:00 PM</td>
<td>Neiva</td>
<td>Introduction To Modern Implant Dentistry: From Site Preservation to Single Crowns — Mini Residency</td>
<td>Part of 2.5 day course</td>
</tr>
<tr>
<td>MR02</td>
<td>9:00 AM</td>
<td>5:00 PM</td>
<td>Schoonover</td>
<td>Comprehensive Indications and Techniques for Mini Dental Implants: A Two Day Mini-Residency</td>
<td>Part of 2 day course</td>
</tr>
<tr>
<td>W10</td>
<td>9:00 AM</td>
<td>12:00 PM</td>
<td>Blaes</td>
<td>Great New Products For Your Practice In 2014 (Workshop)</td>
<td>$75</td>
</tr>
<tr>
<td>MS01</td>
<td>9:30 AM</td>
<td>5:00 PM</td>
<td>Jamison</td>
<td>Administrative Mastery Series</td>
<td>Part of 2 day course</td>
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<tr>
<td>W11</td>
<td>9:30 AM</td>
<td>5:00 PM</td>
<td>Freund</td>
<td>Enhancing Esthetic Dental Treatment Outcomes with Dermal Fillers</td>
<td>Mbrs $2,495 / Non-mbrs $2,995</td>
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<tr>
<td>W12</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Miller</td>
<td>Guided Bone Regeneration and Its Role in Implant Dentistry (Workshop)</td>
<td>$295</td>
</tr>
<tr>
<td>W13</td>
<td>10:00 AM</td>
<td>12:00 PM</td>
<td>Patterson</td>
<td>Preventive Equipment Maintenance (repeat)</td>
<td>$75</td>
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<tr>
<td>W14</td>
<td>1:30 PM</td>
<td>4:30 PM</td>
<td>Blaes</td>
<td>Great NEW Products for Your Practice in 2014 (Workshop) (Repeat)</td>
<td>$75</td>
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<td>W15</td>
<td>1:30 PM</td>
<td>4:30 PM</td>
<td>Bruder</td>
<td>Endodontic Outcomes Based on Scientific Evidence (Workshop)</td>
<td>$180</td>
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<td>W16</td>
<td>1:30 PM</td>
<td>3:30 PM</td>
<td>Miller</td>
<td>Guided Bone Regeneration and Its Role in Implant Dentistry (Workshop) (Repeat)</td>
<td>$295</td>
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<td>W17</td>
<td>1:30 PM</td>
<td>4:30 PM</td>
<td>Sharifi</td>
<td>Anything But The Denture (Workshop)</td>
<td>$245</td>
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<td>W18</td>
<td>2:00 PM</td>
<td>5:00 PM</td>
<td>Lambert</td>
<td>A “Recipe for Success” with Composite Resins (Workshop)</td>
<td>$295</td>
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<tr>
<td>W19</td>
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<td>4:30 PM</td>
<td>Patterson</td>
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#### State Mandated

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<td>RM 1-4</td>
<td>1:30 PM</td>
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<td>Strickland</td>
<td>Prevention of Dental Errors</td>
<td>Members $55 / Section $50 Non-mbrs $210 Non-section $60</td>
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#### Certification Courses

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<td>AC3-4</td>
<td>8:00 AM</td>
<td>4:30 PM</td>
<td>Ryan</td>
<td>Advanced Cardiac Life Support Renewal</td>
<td>Members $160 / Non-mbrs $260</td>
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<td>CP1-2</td>
<td>12:00 PM</td>
<td>5:00 PM</td>
<td>Ryan</td>
<td>CPR and AED Certification for the Health Care Provider</td>
<td>Members $90 / Non-mbrs $160</td>
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#### Special Events

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<td>FAN</td>
<td>7:00 PM</td>
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<td>Fan Frenzy</td>
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### Saturday, June 14

#### Lectures

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<tr>
<td>NC12</td>
<td>8:00 AM</td>
<td>9:00 AM</td>
<td>Vrla</td>
<td>Stress Busting With Humor — KEYNOTE SESSION</td>
<td>Members, their team members &amp; lab techs $0 / All others $25</td>
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<tr>
<td>C57</td>
<td>8:30 AM</td>
<td>11:30 AM</td>
<td>Zak</td>
<td>Esthetic Solutions for Today and Tomorrow</td>
<td>Free (pre-registration required)</td>
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<tr>
<td>C45</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Dennis</td>
<td>Managing Medical Emergencies in the Dental Office</td>
<td>Dentists $60 / All others $45</td>
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<td>C46</td>
<td>9:30 AM</td>
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<td>DuPont</td>
<td>Solving the Most Difficult Cases: A Step-by-step Process to Achieve Predictable Esthetic Dentistry That Lasts!</td>
<td>$60</td>
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<tr>
<td>C47</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Farina</td>
<td>Orthodontic Solutions for Interdisciplinary Treatment Planning</td>
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<tr>
<td>C48</td>
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<td>12:30 PM</td>
<td>Lambert</td>
<td>Bunts, Punts and Elbows: The Sports Dentistry Side of Your Practice</td>
<td>$60</td>
<td></td>
</tr>
<tr>
<td>C49</td>
<td>9:30 AM</td>
<td>12:30 PM</td>
<td>Moorhead</td>
<td>Motivate Your Team and Create Systems to Run a Streamlined Office (Repeat)</td>
<td>Dentists $60 / All others $45</td>
<td></td>
</tr>
<tr>
<td>C50</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Strickland</td>
<td>Limiting Risks and Preventing Litigation in Your Dental Practice</td>
<td>Dentists $60 / All others $45</td>
<td></td>
</tr>
<tr>
<td>C51</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Ward</td>
<td>The Dentist and Lab Team Approach for Indirect Restorative Treatment</td>
<td>Dentists $60 / All others $45</td>
<td></td>
</tr>
</tbody>
</table>

#### Recommended Audience:
- Dentists
- Assistants
- Hygienists
- Administrative Staff
- Laboratory Technician
- Guests

[www.floridadentalconvention.com](http://www.floridadentalconvention.com)
### Lectures (Continued)

<table>
<thead>
<tr>
<th>Code</th>
<th>Start</th>
<th>End</th>
<th>Speaker</th>
<th>Course/Event</th>
<th>Recommended Audience</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>C52</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Yatros</td>
<td>Dental Sleep Medicine — Today’s the Day!</td>
<td>Dentists / All others</td>
<td>$60</td>
</tr>
<tr>
<td>NC13</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Kunkle</td>
<td>Starting a Practice vs. Buying a Practice</td>
<td>$60</td>
<td></td>
</tr>
<tr>
<td>NC14</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Low Dog</td>
<td>A Woman’s Guide to Health and Wholeness at Every Age</td>
<td></td>
<td></td>
</tr>
<tr>
<td>NC15</td>
<td>9:30 AM</td>
<td>11:30 AM</td>
<td>Vrla</td>
<td>Staying Cool Amidst the Chaos</td>
<td></td>
<td></td>
</tr>
<tr>
<td>EX25</td>
<td>10:00 AM</td>
<td>11:00 AM</td>
<td>Ferguson</td>
<td>Simplifying Dental Implant Placement with Computer Guided Surgery: Live Patient Surgical Placement</td>
<td></td>
<td></td>
</tr>
<tr>
<td>EX26</td>
<td>11:00 AM</td>
<td>12:00 PM</td>
<td>Acker</td>
<td>Treatment Planning and Creating a Million Dollar Smile</td>
<td></td>
<td></td>
</tr>
<tr>
<td>C53</td>
<td>1:30 PM</td>
<td>4:30 PM</td>
<td>Low Dog</td>
<td>Top Selling Dietary Supplements: What Dental Professionals Must Know</td>
<td></td>
<td></td>
</tr>
<tr>
<td>C54</td>
<td>1:30 PM</td>
<td>4:30 PM</td>
<td>Ward</td>
<td>Contemporary Restorative Trends: Hot Syncing Your Dental Knowledge</td>
<td></td>
<td></td>
</tr>
<tr>
<td>C55</td>
<td>2:00 PM</td>
<td>5:00 PM</td>
<td>Moorhead</td>
<td>Streamlined Success — How to Run a Highly Efficient, High Profit Dental Practice</td>
<td></td>
<td></td>
</tr>
<tr>
<td>NC16</td>
<td>2:00 PM</td>
<td>5:00 PM</td>
<td>Vrla</td>
<td>Put on Your Big-girl Panties and Ride, Cowgirl — Success and Stress Bustin’ Best Practices</td>
<td></td>
<td></td>
</tr>
<tr>
<td>C56</td>
<td>2:30 PM</td>
<td>4:30 PM</td>
<td>Carr</td>
<td>Trauma and Other Considerations for the Pediatric Dental Patient</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Mini Residencies & Workshops

<table>
<thead>
<tr>
<th>Code</th>
<th>Start</th>
<th>End</th>
<th>Speaker</th>
<th>Course/Event</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>MR01</td>
<td>9:00 AM</td>
<td>12:00 PM</td>
<td>Neiva</td>
<td>Introduction to Modern Implant Dentistry: From Site Preservation to Single Crowns — Mini Residency</td>
<td>Part of 2.5 day course</td>
</tr>
<tr>
<td>W20</td>
<td>8:30 AM</td>
<td>11:30 AM</td>
<td>Low</td>
<td>Creating Periodontal Success With Laser Technology (Workshop)</td>
<td>$245</td>
</tr>
<tr>
<td>W21</td>
<td>8:30 AM</td>
<td>11:30 AM</td>
<td>Schwendiman</td>
<td>Making a Good Impression: Alginate Impressions and Whitening Trays (Workshop) (Repeat)</td>
<td>$120</td>
</tr>
<tr>
<td>W22</td>
<td>9:00 AM</td>
<td>4:00 PM</td>
<td>Sharifi</td>
<td>All on Four: Converting the Failed Dentition to a Fixed Prosthesis (Workshop)</td>
<td>$395</td>
</tr>
<tr>
<td>W23</td>
<td>9:30 AM</td>
<td>5:00 PM</td>
<td>Freund</td>
<td>The Use of Dysport and Neurotoxins in the Dental Office</td>
<td>Mbrs $2,495 / Non-mbrs $2,995</td>
</tr>
<tr>
<td>W24</td>
<td>10:00 AM</td>
<td>12:00 PM</td>
<td>Patterson</td>
<td>Preventive Equipment Maintenance (repeat)</td>
<td>$75</td>
</tr>
<tr>
<td>W25</td>
<td>1:30 PM</td>
<td>4:30 PM</td>
<td>Lambert</td>
<td>Basic Solutions to Acidic Problems: Restoring the Bulimic/GERD/Erosive Patient with Direct Composites (Workshop)</td>
<td>$180</td>
</tr>
<tr>
<td>W26</td>
<td>1:30 PM</td>
<td>4:30 PM</td>
<td>Low</td>
<td>Gain Restorative ACCESS! Choose Lasers or Flaps (Workshop)</td>
<td>$245</td>
</tr>
<tr>
<td>W27</td>
<td>2:00 PM</td>
<td>5:00 PM</td>
<td>DuPont</td>
<td>A Predictable, Step-by-step Approach to Occlusal Equilibration (Workshop)</td>
<td>$225</td>
</tr>
<tr>
<td>W28</td>
<td>2:00 PM</td>
<td>5:00 PM</td>
<td>Naraine</td>
<td>The Art of Zirlux Restorations: What Every Dentist and Lab Technician Should Know!</td>
<td>Dentists / All others</td>
</tr>
<tr>
<td>W29</td>
<td>2:00 PM</td>
<td>5:00 PM</td>
<td>Yatros</td>
<td>Dental Sleep Medicine — Today’s the Day! (Workshop)</td>
<td>$180</td>
</tr>
<tr>
<td>W30</td>
<td>9:30 AM</td>
<td>1:30 PM</td>
<td>Kamal</td>
<td>Airway Management</td>
<td>Mbrs $595 / Non-mbrs $795</td>
</tr>
</tbody>
</table>

### State Mandated

<table>
<thead>
<tr>
<th>Code</th>
<th>Start</th>
<th>End</th>
<th>Speaker</th>
<th>Course/Event</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>DV1-4</td>
<td>2:00 PM</td>
<td>4:00 PM</td>
<td>May</td>
<td>Domestic Violence for Health Care Professionals</td>
<td>Members $55 / Section $50</td>
</tr>
<tr>
<td>RM5-8</td>
<td>2:00 PM</td>
<td>4:00 PM</td>
<td>Strickland</td>
<td>Prevention of Dental Errors (Repeat)</td>
<td>Members $55 / Section $50</td>
</tr>
</tbody>
</table>

### Certification Courses

<table>
<thead>
<tr>
<th>Code</th>
<th>Start</th>
<th>End</th>
<th>Speaker</th>
<th>Course/Event</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>CP3-4</td>
<td>8:00 AM</td>
<td>11:00 AM</td>
<td>Ryan</td>
<td>CPR and AED Certification Renewal for the Healthcare Provider</td>
<td>Members $50 / Non-mbrs $80</td>
</tr>
<tr>
<td>IC1-2</td>
<td>8:00 AM</td>
<td>12:00 PM</td>
<td>Ostreicher</td>
<td>Invisalign Fundamentals</td>
<td>$1,695</td>
</tr>
<tr>
<td>CP5-6</td>
<td>1:00 PM</td>
<td>4:00 PM</td>
<td>Ryan</td>
<td>CPR and AED Certification Renewal for the Healthcare Provider (Repeat)</td>
<td>Members $50 / Non-mbrs $80</td>
</tr>
<tr>
<td>IC3-4</td>
<td>1:00 PM</td>
<td>5:00 PM</td>
<td>Ostreicher</td>
<td>Invisalign Intermediate</td>
<td>$350</td>
</tr>
</tbody>
</table>

### Special Events

<table>
<thead>
<tr>
<th>Code</th>
<th>Start</th>
<th>End</th>
<th>Speaker</th>
<th>Course/Event</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>AWA</td>
<td>11:30 AM</td>
<td>1:00 PM</td>
<td></td>
<td>Awards Luncheon</td>
<td>$35 per person / $300 for table of 10</td>
</tr>
</tbody>
</table>

### Recommended Audience:

- Dentists
- Assistants
- Hygienists
- Administrative Staff
- Laboratory Technician
- Guests
### THURSDAY, JUNE 12

- **FDA Services HAPPY HOUR**
  - **5 PM**
  - **7 PM**
- **Florida Delegation to the ADA Meeting**
  - **1 PM**
  - **6 PM**
- **Sweet Success: You’re a Star!**
  - **7 PM**
  - **10 PM**

### FRIDAY, JUNE 13

- **ACD/ICD/Pierre Fauchard**
  - **Annual Breakfast Meeting**
    - **7 AM**
    - **8 AM**
- **ACDDA Officer Installation Reception**
  - **4:30 PM**
  - **6 PM**
- **Alliance of the FDA**
  - **General Membership/Board Meeting**
    - **2 PM**
    - **4 PM**
- **ASDA Reception**
  - **5 PM**
  - **7 PM**
- **Component ED Meeting**
  - **9 AM**
  - **11 AM**
- **Component President’s and Executive Directors Breakfast**
  - **8 AM**
  - **9 AM**
- **Fan Frenzy**
  - **7 PM**
  - **10 PM**
- **FLADPAC/DENTPAC**
  - **Board of Directors Meeting**
    - **7 AM**
    - **9 AM**
- **Florida AGD Board of Directors Meeting**
  - **11 AM**
  - **1 PM**
- **Florida AGD 2014 General Assembly**
  - **1 PM**
  - **5 PM**
- **Florida Association of Orthodontists**
  - **11 AM**
  - **1 PM**
- **Florida Dental Assistants Meeting, Awards Ceremony**
  - **2 PM**
  - **4 PM**
- **Florida Dental Assistants Meeting, Student Table Clinics**
  - **8 AM**
  - **11:30 AM**
- **Florida Prosthodontic Association Reception**
  - **5:30 PM**
  - **6:30 PM**
- **Florida Section of the ACD Business Meeting**
  - **6:30 AM**
  - **7 AM**
- **House of Delegates, Session 1**
  - **1 PM**
  - **2 PM**
- **Legislative Reception**
  - **5:30 PM**
  - **7 PM**
- **New Dentist Reception**
  - **6:30 PM**
  - **8 PM**
- **Nova Southeastern University College of Dental Medicine Alumni Reception**
  - **5:30 PM**
  - **7 PM**
- **Reference Committees A, B & C**
  - **2 PM**
  - **6 PM**
- **Specialty Group Forum**
  - **11 AM**
  - **12 PM**

### SATURDAY, JUNE 14

- **ACDDA Breakfast Caucus**
  - **7 AM**
  - **9 AM**
- **Board of Trustees Meeting**
  - **1:15 PM**
  - **1:45 PM**
- **CFDDA Caucus**
  - **7 AM**
  - **9 AM**
- **Council on Communications**
  - **2 PM**
  - **4 PM**
- **Council on Dental Benefits and Care**
  - **3 PM**
  - **4 PM**
- **Council on Dental Education**
  - **2 PM**
  - **4 PM**
- **Council on Dental Health**
  - **2 PM**
  - **4 PM**
- **Council on Ethics Bylaws and Judicial Affairs**
  - **2 PM**
  - **3 PM**
- **Council on Financial Affairs**
  - **2 PM**
  - **4 PM**
- **Council on Membership**
  - **2 PM**
  - **3:30 PM**
- **FDA Awards Luncheon**
  - **11:30 AM**
  - **1 PM**
- **FDHF Board of Directors Meeting**
  - **4 PM**
  - **6 PM**
- **Governmental Action Committee**
  - **2:45 PM**
  - **4:45 PM**
- **House of Delegates, Session 2**
  - **9 AM**
  - **11:30 AM**
- **Leadership Development Committee**
  - **2 PM**
  - **3 PM**
- **NEDDA Caucus**
  - **7 AM**
  - **9 AM**
- **NWDDA Caucus**
  - **7 AM**
  - **9 AM**
- **SFDDA Caucus**
  - **7 AM**
  - **9 AM**
- **Sub-Council on the New Dentist**
  - **3:30 PM**
  - **5 PM**
- **Sunshine State Dental Association**
  - **9 AM**
  - **12 PM**
- **WCDDA Breakfast Caucus**
  - **7 AM**
  - **9 AM**
This year the FNDC is helping you start your day right with presentations from keynote speakers every morning from 8-9 a.m. Grab your coffee and join your colleagues for an hour of learning and credit earning!

Our dynamic lineup of speakers will inspire you and share knowledge that will make a positive difference for you, your practice, your patients and your office staff.

THURSDAY, JUNE 12

DR. IRWIN BECKER
INSPIRING YOUR TEAM TO REACH ITS FULL POTENTIAL (NC01)
8-9 AM ◆ COMMUNICATION
CE CREDITS: 1
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS, GUESTS

We are only as good as our team allows us to be! This presentation will focus on answers to key questions about creating an effective team. Dr. Becker will discuss improving the amount and manner of communication — specifically the lack of intentional listening and conscious observation. When everyone is tuned into their own intuitive feelings about the team and the individuals who make it a working machine, they can achieve their full potential!

FRIDAY, JUNE 13

KIRK BEHRENDT
WIN EVERY SEASON: THE KEYS TO TEAM SUCCESS (NC08)
8-9 AM ◆ PRACTICE MANAGEMENT
CE CREDITS: 1
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS, GUESTS

Get ready to take your production to new heights! See the latest research from some of the best dental practices in the world that THINK different than other dentists. Bring your team to this tremendously valuable course to see how great practices produce more every year without working more hours.

SATURDAY, JUNE 14

KELLI VRLA
STRESS BUSTING WITH HUMOR (NC12)
8-9 AM ◆ PRACTICE MANAGEMENT
CE CREDITS: 1
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS, GUESTS

Statistics show we work one-third of our lives, sleep one-third of our lives, and spend the final one-third of our lives with home and hobbies. Stress from our work lives is now creeping over into our home lives and vice versa. There's a healthy line of balance that needs to be drawn. This lecture can help you find your balance, so you can focus on moving over, under, around and through your daily challenges! This festive delivery of hit-the-ground-running skills will help enlighten you and your team.

DON’T FORGET TO SET YOUR ALARM.
THESE FREE SESSIONS ARE WORTH WAKING UP FOR!

YES! IT’S FREE FOR FDA MEMBERS AND THEIR TEAMS!
PLEASE PRE-REGISTER FOR THIS MEMBERS-ONLY BENEFIT.
ALL OTHERS, PRE-REGISTER FOR $25.

THE OFFICIAL MEETING OF THE FLORIDA DENTAL ASSOCIATION
The Gaylord Palms atrium is a destination in itself! And, now you can add the benefit of Marriott rewards to your stay.

Checking into the hotel on Wednesday or Thursday? Take advantage of printing your badges in the hotel lobby from 4-9 p.m. FNDC committee members will be on hand to assist you. As a bonus, you will receive a small appreciation gift for staying with us, here at the Gaylord Palms Resort & Convention Center.

Awards Luncheon – Plan to attend this very special celebration luncheon that will recognize and honor our FDA President, Dr. Terry Buckenheimer, as well as the 2014 award recipients, including FDA Dentist of the Year! Tickets for the event are $35 per person or purchase a table of ten for $300.

ACLS Renewal Course – Is it time to recertify? Our ACLS recertification course is the perfect choice for participants whose certification will be expiring soon, while our airway management course satisfies the recent Board of Dentistry CE rule.

Exhibitor Appointments – We know your time is valuable. This year, you now have the ability to schedule one-on-one sessions prior to the meeting with the exhibitors that you want to see at FNDC2014. Avoid long waits and get more business done in half the time! Appointments range from 10-15 minutes. As an added plus, attendees who complete six or more appointments over the three days will be entered to win one of five $200 American Express gift cards.

Operatory Displays in the Exhibit Hall – Whether you’re just browsing or in the market for some new equipment... The FNDC and Henry Schein have you covered. Come check out our dental operatory displays on the exhibit floor. Design team members will be on hand to help you choose how to create your own office masterpiece.

Enhancements to the FNDC Mobile App – You can now access course handouts, view your course and exhibitor appointment schedules, and verify your CEUs. Download the 2014 app now at www.floridadentalconvention.com!

Epcot® Night Out! – On Saturday from 4-9 p.m., enjoy an Evening at Epcot® with your colleagues, friends and family at Epcot® Night Out! Drive yourself or take advantage of the Gaylord Palms shuttle. Tickets are $59 and must be purchased online by June 11.

The Gaylord Palms atrium is a destination in itself!
And, now you can add the benefit of Marriott rewards to your stay.
FREE PRE-REGISTRATION FOR ALL FDA MEMBER DENTISTS!

FREE continuing education courses!
Throughout the course listings, you will see continuing education courses offered at no cost to YOU, the FDA Member Dentist. Some courses are sponsored by our exhibiting companies and are being held in two classrooms on the Exhibit Hall floor; others are in the traditional classrooms on the Ballroom Level. All of the free courses require advance registration and are on a first-come, first-served basis. Register early, as we anticipate that these seats will be filled during pre-registration.

These courses are the same, high-quality courses you have come to expect at FNDC. We are offering them as a member benefit to FDA Member Dentists who attend FNDC. Look through the registration guide and the registration form to see if one of these classes is of interest to you and then REGISTER IMMEDIATELY! At these prices, tickets won't last!

FREE lunch on Thursday!
Any registered attendee who purchases course tickets for both a Thursday morning and Thursday afternoon course will receive a $15 lunch voucher — FREE. That’s right, purchase two courses on Thursday and we’ll buy your lunch. Lunch vouchers are good for lunch cash concessions in the Exhibit Hall on Thursday. There will be a selection of fresh sandwiches, salads and a hot blue plate special available during our dedicated Exhibit Hall hours from 11:30 a.m. to 1:30 p.m. Come, relax, visit some of the vendors and have lunch on us.

FREE self-parking for hotel guests!
After you’ve registered, don’t forget to make your hotel reservation at the Gaylord Palms Resort & Convention Center. Mention you’re with the FNDC to receive the $180 rate that includes FREE parking. To make your hotel reservation, contact the hotel at 407.586.2000 or go to www.floridadentalconvention.com to make your reservation online.

FREE Wi-Fi in your hotel room and on the classroom level!
We know you need to stay connected to the office and family back at home. Bring your laptop, iPad or cell phone and stay plugged in. Battery running low or just need a place to relax? Recharge in one of our Wi-Fi lounge areas.

GAYLORD PALMS HAS A SPECIAL ROOM RATE FOR FNDC2014!
$180/NIGHT
BEACH, DR. DAVID
DIAGNOSIS-BASED PAIN AND INFECTION MANAGEMENT C04
9:30-11:30 AM ■ ENDODONTICS ■ CE CREDITS: 2 ■ AUDIENCE: DENTISTS ■ FEE: $60
The treatment of dental related pain is dependent on its etiology. Participants will learn the appropriate situations for prescribing specific analgesics and antibiotics based on pulpal diagnosis. Complications and contraindications will be discussed along with clinically-based examples. The growing use of Cone Beam Computed Tomography in endodontic diagnosis will be showcased. Oral pathology mimicking endodontic infections, cracked teeth and other diagnostic dilemmas also will be discussed.

BEACH, DR. DAVID
ROOT CANALS GONE WILD: OVERCOMING PROBLEMS IN ENDODONTICS C13
1:30-4:30 PM ■ ENDODONTICS ■ CE CREDITS: 3 ■ AUDIENCE: DENTISTS ■ FEE: $75
Root canal therapy is a complex procedure with possible complications arising at every step. Participants in this information-packed course will learn how to identify, avoid and manage situations that may occur during endodontic therapy. Clinically relevant techniques and concepts will be presented, supported by the most current peer-reviewed evidence-based literature. The course is geared toward the general practitioner and is appropriate for practitioners of all skill levels.

BECKER, DR. IRWIN
INSPIRING YOUR TEAM TO REACH ITS FULL POTENTIAL NC01
8-9 AM ■ COMMUNICATION ■ CE CREDITS: 1 ■ AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS, GUESTS, STUDENTS ■ FEE: FREE FOR MEMBERS, THEIR TEAM AND LAB TECHS (PRE-REGISTRATION IS REQUIRED) ■ ALL OTHERS $25
We are only as good as our team allows us to be! This presentation will focus on answers to key questions about creating an effective team. Does each team member know how we would define success — both personal and professional? Does the entire team have a passion for your vision and dream? How often and how well do you communicate with each individual team member? This does not mean how often you berate a team member in front of the entire group! Do you realize the talent present in your team? How often do you praise them individually and in front of others? Dr. Becker will discuss improving the amount and manner of communication — specifically the lack of intentional listening and conscious observation. When everyone is tuned into their own intuitive feelings about the team and the individuals who make it a working machine, they can achieve their full potential.

BECKER, DR. IRWIN
THE LATEST SECRETS ABOUT OCCLUSION AND YOUR PRACTICE GROWTH/PROFITABILITY C05
9:30-11:30 AM ■ OCCLUSION ■ CE CREDITS: 2 ■ AUDIENCE: DENTISTS, LABORATORY TECHNICIANS ■ FEE: DENTISTS $60 ■ ALL OTHERS $45
Participants will enjoy the teaching analogies Dr. Becker uses to make complex, yet potentially simple concepts, usable in everyday clinical situations. All topics — from equilibration to bite splint therapy to cranio-mandibular disorders — will be presented from a scientific and clinical perspective. Each concept will have numerous documented clinical cases as well as literature reviews that bring credibility to these applied concepts. You will learn how to differentiate between muscle and joint conditions as related to your patient’s symptoms, resulting in a greater ability to help those patients experiencing the many types of headaches, jaw tightness, and the classic signs of occlusal disease. Dr. Becker will demonstrate the basic and clear steps needed to make differential diagnosis a routine in everyday clinical practice. Imagine the satisfaction of being able to predictably treat your patient’s occlusal problems. He will help you decipher your patient’s conditions and help you understand how to have conversations with your patients that lead to their full understanding of their diagnosis. Your confidence level will increase as you are provided with the steps to sequentially prove the cause to yourself and your patient. Most importantly, you will rapidly learn and understand how much occlusal bite splint therapy can change many patients into folks who begin to ask better questions and ultimately want to discuss the possibilities of major restorative dentistry.

BOUMA, DR. LARS O.
PATIENT-SPECIFIC, CAD/CAM SOLUTIONS FOR SINGLE-TOOTH TO FULL-MOUTH RESTORATIONS EX11
9 AM-12 PM ■ IMPLANTS ■ CE CREDITS: 3 ■ AUDIENCE: DENTISTS ■ FEE: FREE FOR MEMBERS (PRE-REGISTRATION REQUIRED) ■ ALL OTHERS $45
This program will focus on patient-specific abutments and CAD/CAM implant-supported suprastructures and the simplicity and reliability they bring to the restorative process for providing functional and esthetic results. Using the most advanced computer technology; patient-specific solutions are available for all major implant systems and are designed and manufactured to the desired clinical requirements. The benefits of providing an anatomically-correct abutment earlier in the healing cycle will be discussed. In addition, the advantages of a precise, tension-free fit for removable and fixed prostheses will be presented. A review of the coordination and communication between the lab, surgeon and restorative colleague to achieve exceptional results will also be provided.

This lecture is fully sponsored by DENTSPLY Implants.

www.floridadentalconvention.com
BOUMA, DR. LARS O.
PATIENT-SPECIFIC, CAD/CAM SOLUTIONS FOR SINGLE-TOOTH TO FULL-MOUTH RESTORATIONS (REPEAT)  
EX12
2-5 PM  ■ IMPLANTS  ■ CE CREDITS: 3  ■ AUDIENCE: DENTISTS  
FEE: FREE FOR MEMBERS (PRE-REGISTRATION REQUIRED)  ■ ALL OTHERS $45

This lecture is fully sponsored by DENTSPLY Implants.

COBER, MS. AMY
HELP YOUR PATIENTS QUIT: TOBACCO TREATMENT FOR THE DENTAL PROFESSION  ■ C24
4-5 PM  ■ SPECIAL INTEREST  ■ CE CREDITS: 1  ■ AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS  
FEE: FREE FOR MEMBERS (PRE-REGISTRATION IS REQUIRED)  ■ ALL OTHERS $25

Dentists and dental hygienists are in a unique position to motivate and assist their patients to quit smoking and using smokeless tobacco, and there is ample evidence that they can be effective. Tobacco plays a major role in the development and treatment of many oral diseases, and the repeated nature of dental treatment provides multiple opportunities for information, advice and brief counseling. This session will prepare dentists and dental hygienists to incorporate tobacco cessation skills into routine care.

DAVIS, MRS. HELLEN
ENHANCING THE PATIENT EXPERIENCE  ■ C06
9:30-11:30 AM  ■ COMMUNICATION  ■ CE CREDITS: 2  ■ AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS  
FEE: DENTISTS $60  ■ ALL OTHERS $45

Ninety percent of today's patient retention and rapport depends on the relationship and the communication you and your staff have with your patients. It is imperative that you foster a team-based approach that accomplishes your primary objectives: maintain the patient relationship and set up a practice where the patient feels compelled to recommend you to other people. Focusing on these goals will be the primary drivers of a profitable and sustainable practice: patient experience — understanding what the patient needs to get from their relationship with their dental professionals; effective communication — the foundation upon which all good patient relationships are built upon; do no harm to the patient relationship — all the great things you have accomplished with your patient can be undone by failing to recognize that patients' behavioral tendencies drive their choices. If you don't understand their basic behavioral preferences, their patient experience will not meet their needs, despite superior technical skills and service. The foundation of this dynamic, results-oriented lecture is the proven research-based DISCflex model for communicating and building strong patient relationships. Attendees will learn practical tools for understanding the four basic dimensions of human behavior based on the widely accepted DISClex Assessment. All people possess the 4 DISC Factors in varying degrees of intensity: dominance, influence, steadiness, and compliance. With a strong understanding of DISC psychology and behavioral styles and preferences, you will be better able to set yourself apart as a customer-focused professional who clearly understands how to drive a positive patient experience.

This lecture is partially sponsored by Indaba Global.

DAVIS, MRS. HELLEN
DURING & AFTER CARE  ■ C17
2-5 PM  ■ COMMUNICATION  ■ CE CREDITS: 3  ■ AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS  
FEE: DENTISTS $60  ■ ALL OTHERS $45

This course emphasizes the uniqueness of each patient. In order to maximize patient retention, it is vital that you understand how to deal with individuals of different behavioral styles. Doctor-patient relationships are delicate and can be ruined in the blink of an eye, even when things seem to be going smoothly. Based on a patient's natural behavioral preferences, they will favor widely different messages and communication styles for after care and follow up. Train your front desk staff — the gatekeeper is often the most influential in patient retention. The way the patient is treated when they are setting their follow-up appointment and heading out has a considerable effect on them. If they feel as though they were treated inadequately by the staff, they will likely not return, even if the quality of care of the dentist was exceptional. Know how to follow up with each patient. Many patients do not return simply because they do not realize that it is time.

The foundation of this dynamic, results-oriented lecture is the proven research-based DISCflex model for communicating and building strong patient relationships. Attendees will learn practical tools for understanding the four basic dimensions of human behavior based on the widely accepted DISClex Assessment. All people possess the 4 DISC Factors in varying degrees of intensity: dominance, influence, steadiness, and compliance. With a strong understanding of DISC psychology and behavioral styles and preferences, you will be better able to set yourself apart as a customer-focused professional who clearly understands how to drive a positive patient experience.

This lecture is partially sponsored by Indaba Global.

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Dr. Rodrigo Neiva earned his certificate and master’s degree in periodontics from the University of Michigan, School of Dentistry. He is a Diplomate of the American Board of Periodontology and of the International Congress of Oral Implantology. Dr. Neiva serves as the Director of the Graduate Program in Periodontics at the University of Florida College of Dentistry.

INTRODUCTION TO MODERN IMPLANT DENTISTRY: FROM SITE PRESERVATION TO SINGLE CROWNS

MINI RESIDENCY (MRO1)

THURSDAY, FRIDAY AND SATURDAY ■ JUNE 12, 13 AND 14
9 AM-5 PM THURSDAY/FRIDAY ■ 9 AM-12 PM SATURDAY
CE CREDITS: 17 ■ COST: $1,595 (includes one additional staff and lunch)
AUDIENCE: DENTISTS ■ ATTENDANCE IS LIMITED TO 30

This mini residency is designed for dentists who want to be introduced to modern implant dentistry as well as clinicians who want to update their knowledge in this field. This didactic and hands-on program emphasizes treatment planning, case selection, implant placement protocol and restorative techniques.

Recent advances in implant dentistry allow for simplified treatment protocols resulting in reduced chair time and patient discomfort. However, high levels of success and predictability in implant dentistry still are dependent on case selection, treatment planning and optimal clinical practice. Many patients are contra-indicated for simplified treatment protocols due to anatomical and health limitations or other reasons. It is important to identify these patients, but also to be prepared to treat those who could benefit from simplified treatment protocols and to provide realistic treatment expectations.

At the end of the workshop, participants will be able to:
- Understand and recognize when bone grafts are indicated to maximize the healing potential of extraction sockets.
- Understand and recognize implant-related anatomy.
- Know basic principles of surgery such as flap design and suturing.
- Treatment plan and place implants in plastic models.
- Temporize single implants.
- Take impressions and restore single implants.

Sponsored in part by DENTSPLY Implants.

Complete course descriptions can be found at www.floridadentalconvention.com under EDUCATION, Speakers and Courses.
FERGUSON, DR. RICK ACKER, DR. ARTHUR

USING CONE BEAM TECHNOLOGY TO ENHANCE YOUR PRACTICE AND PROVIDE PREDICTABLE TREATMENT RESULTS ■ EX21
10 AM-12 PM ■ TREATMENT PLANNING ■ CE CREDITS: 2
AUDIENCE: DENTIST ■ FEE: FREE FOR MEMBERS (PRE-REGISTRATION REQUIRED) ■ ALL OTHERS $45

In this course we will explore the technology behind CBCT and traditional 2D Dental Imaging. The limitations of traditional dental 2D imaging in a 3D world will be discussed. As well as when and how to use CBCT in the daily practice of general dentistry. Cases will be presented where CBCT was vital to the proper diagnosis and treatment plan of the patient including: endodontic lesions, periodontal disease, dental trauma, root fractures, bony pathology, orthodontic malposition and impaction, implant planning, implant surgery, sinus grafting, sinus pathology, evaluation of grafting prior to implant placement and more. In addition, you’ll learn how 3D images open the patient’s eyes to their dental needs like no other modality can and as a result leads to case acceptance.

This lecture is fully sponsored by Prexion.

FREUND, DR. BRUCE

REVOLUTIONIZE YOUR DENTAL PRACTICE WITH FACIAL INJECTABLES ■ C18
2-5 PM ■ ESTHETIC ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS
FEE: DENTISTS $60 ■ ALL OTHERS $45

An introduction into the world of facial injectable procedures and how they can impact your current dental practice. This revolutionary approach to smile enhancement not only adds excitement for you and your staff but will increase your dental profits.

FUSELIER, DR. BRIAN LOUGHNER, DR. BARRY A.

ATYPICAL FACIAL PAIN ■ C07
9:30-11:30 AM ■ ORAL MEDICINE ■ CE CREDITS: 2
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS
FEE: $60

Atypical facial pain — it’s not what you think! This thorough discussion defines atypical facial pain vs a complex regional pain syndrome. Topics covered include: species of atypical facial pain; avoiding type 1 errors in diagnosing atypical facial pain; the diagnostic criteria of categories of atypical facial pain; drugs used for categories of atypical facial pain; non-pharmacological treatment of categories of atypical facial pain; comorbidity of categories of atypical facial pain; and, imaging studies of categories of atypical facial pain.

FUSELIER, DR. BRIAN LOUGHNER, DR. BARRY A.

THE MARRIAGE OF SLEEP APNEA AND YOUR TMJ PATIENTS ■ C19
2-5 PM ■ SLEEP DISORDERS ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS
FEE: DENTISTS $60 ■ ALL OTHERS $45

This course explores the relationship between sleep apnea and TMJ, including: necessary polysomnogram analysis per TMJ; consequences of persistent mandibular protrusion; importance of adenosine and epinephrine in apnea and TMJ; criteria for proper selection of sleep apnea appliance with and without TMJ; drugs for sleep apnea patient with and without TMJ; tooth movement/mobility, or occlusal changes from sleep apnea appliance; home care instruction for sleep apnea patient with TMJ; and, consent forms for the sleep apnea patient with and without TMJ.

GRAHAM, MS. RENEE

FORM FOLLOWS FUNCTION: MASTERING ULTRASONIC THERAPY AND IMPLANT MAINTENANCE (WORKSHOP) ■ W04
1:30-3:30 PM ■ HYGIENE ■ CE CREDITS: 2
AUDIENCE: HYGIENISTS ■ FEE: $180

This course is based on the current scientific literature and evidenced-based strategies to provide clinicians with practical guidelines for selecting proper tips for thorough debridement and biofilm removal. Attendance is limited to 50.

This workshop is fully sponsored by DENTSPLY Professional.

GRAHAM, MS. RENEE

DENTAL CARIES: ADVANCES IN DETECTION AND DISEASE MANAGEMENT ■ C01
9 AM-12 PM ■ SPECIAL INTEREST ■ CE CREDITS: 3
AUDIENCE: HYGIENISTS ■ FEE: $45

Dental caries is a chronic infectious disease affecting children and adults. This course will address trends in caries epidemiology, describe new diagnostic technologies and discuss minimally invasive approaches to managing this disease. With earlier detection, the clinician will be able to redirect management from a restorative (surgical) approach to a medical (preventive) approach.

This lecture is fully sponsored by DENTSPLY Professional.

GRUBE, MS. JAN A

LET’S DO IT! SEARCH ENGINE OPTIMIZATION, SOCIAL MEDIA AND ONLINE MARKETING ■ NC04
1:30-4:30 PM ■ PRACTICE MANAGEMENT ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS
FEE: DENTISTS $60 ■ ALL OTHERS $45

The average U.S. consumer spends about 55 minutes a day on Facebook. Social networking is not a passing trend, but an essential way for current and prospective patients to connect with your practice and share their experiences with others online. A recent survey of 437,284 practice calls showed that, on average, practices using a combination of social, SEO and online marketing resulted in 93 calls per month with 21 of those calls self-identified as new patients. As your current and prospective patients use of the Internet and social media continues to increase, you must be where your patients are — online.

Participant Requirements: Laptop or tablet

This lecture is fully sponsored by Sesame Communications.

HART, MS. JOE ANNE

LEGISLATIVE AND POLITICAL ADVOCACY 2014 ■ C23
3-4:30 PM ■ SPECIAL INTEREST ■ CE CREDITS: 1.5
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF
FEE: FREE FOR MEMBERS (PRE-REGISTRATION REQUIRED)
$15 SECTION MEMBERS ■ $45 NON-MEMBERS ■ $15 GUESTS

Get an update on legislative issues adopted and defeated during the 2014 Legislative Session impacting organized dentistry. Also learn more about the political landscape as the state gears up for the 2014 November elections where all cabinet seats are up for election, and the House and Senate stand ripe for new leadership.

HEGSTAD, MR. DAN

PROFESSIONAL COMMUNICATION SKILLS FOR THE DENTAL TEAM ■ NC03
9:30-11:30 AM ■ ADMINISTRATION ■ CE CREDITS: 2
AUDIENCE: DENTISTS, HYGIENISTS, ASSISTANTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS
FEE: $45

Hey! I learned how to use a telephone in the first grade! Why would I need this? Well, there’s a lot more to it than you may think. Doing it wrong will cost you credibility or maybe a customer. Learning and practicing the tools and techniques I teach and use every day can make all the difference. Happy customers start
here. For most patients, the first impression of the practice will be a voice on the phone. How well does your voice represent the practice? Since 90 percent of communication is visual, how well do you communicate when you only have sound to work with? I do fundraising and public relations for a PBS station. I work on the phone every day and I’ve been doing so for years. In addition, I do voiceover work; narrations, commercials; phone messaging, etc. Don’t shoot yourself with the telephone. I’ll teach you how to shoot straight.

HEGSTAD, MR. DAN
PROFESSIONAL COMMUNICATION SKILLS FOR THE DENTAL TEAM (REPEAT) ■ NC06
2:30-4:30 PM ■ ADMINISTRATION ■ CE CREDITS: 2
AUDIENCE: DENTISTS, HYGIENISTS, ASSISTANTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS ■ FEE: $45

HOFFMAN, DR. CHARLES
DENTAL CODING: YOUR GUIDE TO TIMELY REIMBURSEMENT ■ C08
9:30-11:30 AM ■ PRACTICE MANAGEMENT ■ CE CREDITS: 2
AUDIENCE: DENTISTS, ASSISTANTS, ADMINISTRATIVE STAFF ■ FEE: DENTISTS $60 ■ ALL OTHERS $45

Accurate and consistent procedure reporting on claim forms or patient records are hallmarks of a successful dental office. Familiarity with the Code on Dental Procedures & Nomenclature (CDT Code) enables you to document dental services, as well as recognize claim adjudication errors. The CDT Code is a component of patient records and dental claims, both paper and electronic, and enables you to receive timely reimbursement for services rendered. This workshop, crafted for dentists and their staff, is an interactive session that features changes in the 2014 CDT Code and coding scenarios arising from clinical situations. Time permitting, the course also will cover information on non-participating dentist issues with third-party carriers, contractual issues, payer cost-containment methods, preventing and resolving errors, and common claim denial.

JAMISON, MS. LAURA
INSPECTING YOUR INDICATORS: ADMINISTRATIVE MASTERY SERIES ■ MS01
9:30 AM-5 PM ■ MASTERY ■ CE CREDITS: 13
AUDIENCE: ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF ■ FEE: $295

Learn more in two days than you can in years of on-the-job experience when you attend the Administrative Mastery Program at FNDC2014. This four course program will truly make a difference in your career. Here you will learn critical information for both your professional and personal life, and build friendships in the process. What you learn on Thursday and Friday can be put to use on Monday when you return to the office. For complete course descriptions, see Page 32. This mastery series is partially sponsored by Lighthouse PMG.

JONES, MS. JO-ANNE
SHIFT HAPPENS! CHANGING PARADIGMS IN ORAL HEALTH RISK ASSESSMENT ■ C20
2:30-4:30 PM ■ HYGIENE ■ CE CREDITS: 2
AUDIENCE: DENTISTS, HYGIENISTS ■ FEE: DENTISTS $60 ■ ALL OTHERS $45

We need to be vigilant in our continual assessment of risk to better enable us to manage disease and more importantly, prevent disease. The incorporation of risk assessment into today’s dental practice is exciting and rewarding — replacing routine dental care with patient-centered risk assessment and disease prevention. This changing paradigm presents many challenges. First, we once thought we could identify those in our patient population at risk, now we are faced with lifestyle behaviors that present an entire new challenge to patient care. Secondly, fast food, fast lives and changing sexual behaviors have a profound impact on oral health and carry a critical message to our professional community. Thirdly, we must find ways to tap into internal motivation effectively with today’s dental patients and help them understand the element of risk and accept the appropriate preventive treatment recommendations. Motivational Interviewing (MI) has become widely recognized as an effective means of counseling and is now being successfully integrated into health care and dentistry. Discover how tapping into the internal motivation of your patient and delivering a message with impact can re-energize your practice and empower your patients to desire optimal oral health!

KUBLICKIS, MRS. RHODA
THE MANY FACES OF XYLITOL ■ C09
9:30-11:30 AM ■ PEDIATRIC ■ CE CREDITS: 2
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF ■ FEE: DENTISTS $60 ■ ALL OTHERS $45

We have the technology and products available for our patients to develop lifelong strategies for maintaining good oral health, but they still are getting tooth decay and gum disease. Getting our patients to avoid sweet between-meal snacks and brush after every meal and floss every day is a lost cause. Xylitol has many dental benefits. As dental professionals, we also have to understand the health and body connection when we implement xylitol for the many phases of our patients’ lives. After the lecture, the audience will be able to help patients, relatives and friends who can clearly benefit from xylitol.

This lecture is partially sponsored by Xlear.

KUGEL, DR. GERARD
THE DOS AND DON'TS OF PORCELAIN LAMINATE VENEERS ■ C10
9:30-11:30 AM ■ RESTORATIVE ■ CE CREDITS: 2
AUDIENCE: DENTISTS, ASSISTANTS, LABORATORY TECHNICIANS ■ FEE: DENTISTS $75 ■ ALL OTHERS $45

This course will include lecture material that will emphasize the dos and more importantly the don’ts of porcelain veneers. Topics to be covered include: a review of core principles of esthetics and occlusion along with methods for obtaining correct bite registrations; perio-esthetics; anterior guidance and equilibration; treatment planning; and, case selection for veneers. You will get preparation tips and review clinical cases that demonstrate these topics. The most common problems associated with porcelain veneers and ways of avoiding these mistakes while working as a team will be discussed.

This lecture is partially sponsored by Ivoclar.

KUGEL, DR. GERARD
THE DOS AND DON'TS OF PORCELAIN LAMINATE VENEERS (WORKSHOP) ■ W05
2-5 PM ■ RESTORATIVE ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS, LABORATORY TECHNICIANS ■ FEE: $325

This half day hands-on course will review the dos and more importantly the don’ts of porcelain veneers. Treatment planning and case selection for veneers along with preparation tips is reviewed and clinical cases are shown to demonstrate these topics. Attendees will learn about: preparation and cementation pitfalls — what not to do; the most common problems associated with porcelain veneer cases and ways of avoiding these mistakes; a step-by-step review of preparation, temporization and cementation process; and, long-term maintenance of veneer cases. A veneer preparation reduction guide will be demonstrated along with silicone temporary shells. This course is designed to help dentists incorporate veneers into their everyday practice. Participant Requirements: Loupes and C&B burs
The equipment for this workshop is sponsored by Ivoclar.

LOMBARDI, MR. GLENN
WEB PRESENCE MARKETING 101 ■ C02
9 AM-12 PM ■ TECHNOLOGY ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ADMINISTRATIVE STAFF ■ FEE: DENTISTS $60 ■ ALL OTHERS $45

Successful Internet marketing demands a modern Web presence. This course is designed to teach you everything you need to know to give your practice an online boost. Discover how a complete Web presence can bring you new patients as we delve under the hood of the most important online marketing strategies. Explore everything from websites, to mobile websites, integrated social media and blogging, reputation monitoring, online patient education and especially
This course will give you the tools you need to push your website toward the top of Google, bring new patients to your door and take control of your Web presence.

*This lecture is fully sponsored by Officite.*

**LOZANO, DR. FRANK**

**DIGITAL DENTAL PHOTOGRAPHY BASICS** ■ C12

10:30-11:30 AM ■ SPECIAL INTEREST ■ CE CREDITS: 1

**AUDIENCE:** DENTISTS, ASSISTANTS

**FEE:** FREE FOR MEMBERS (PRE-REGISTRATION REQUIRED)

ALL OTHERS $25

This course will focus on basics of clinical photography, both intra and extraoral. Users of a clinical photography setup will be able to obtain excellent images for patient education, laboratory communication, treatment planning efficiency, and before and after photos. We will cover basic parts of a dental specific camera, their operation, accessories for the clinic and finally various views to look for to complete a patient record. Some advanced techniques for extraoral photography also will be shown that can add value to after photos of patients once treatment has been completed.

*This lecture is fully sponsored by Biolase.*

**MARCANO, DR. JOSE**

**PARADIGM SHIFT IN OPERATIVE DENTISTRY: THE FUTURE OF DENTISTRY IS NOW, HARD AND SOFT TISSUE OPERATIVE DENTISTRY WITH WATERLASE** ■ EX22

2-4 PM ■ PERIODONTICS ■ CE CREDITS: 2

**AUDIENCE:** DENTISTS

**FEE:** FREE FOR MEMBERS (PRE-REGISTRATION REQUIRED)

ALL OTHERS $45

Topics covered include: minimally invasive laser cavity preparation without anesthesia; frenum release to address gingival recession while achieving hemostasis; and, site specific periodontal pocket treatment with laser calculus removal. *Attendance is limited to 100.*

**MCDONALD, DR. THOMAS**

**PROVISIONAL RESTORATIONS MADE SIMPLE (WORKSHOP)** ■ W01

8:30-11:30 AM ■ PROSTHODONTICS ■ CE CREDITS: 3

**AUDIENCE:** DENTISTS, ASSISTANTS, LABORATORY TECHNICIANS

**FEE:** $120

The ability to efficiently fabricate precise, esthetic provisional restorations can take a restorative practice to another level. This course will present the latest techniques and materials for provisional restorations in all areas of restorative dentistry. Participants will fabricate anterior and posterior provisional restorations for single and multiple units and learn esthetic contouring, troubleshooting and repairs. *Attendance is limited to 40. Participant Requirements: Loupes or safety glasses.*

**MCDONALD, DR. THOMAS**

**RECORDING AN ACCURATE STARTING POINT FOR OCCLUSION AND ESTHETICS (WORKSHOP)** ■ W06

2-5 PM ■ ESTHETIC ■ CE CREDITS: 3

**AUDIENCE:** DENTISTS, LABORATORY TECHNICIANS ■ FEE: $180

Many clinicians have difficulty achieving an accurate, repeatable starting position for restorative treatment. In this “roll up your sleeves,” wet-gloved course, participants will manipulate materials and instruments to achieve accurate occlusal records and mounted diagnostic casts. Discussions will include a review of TMJ anatomy and its relationship to occlusal diagnosis and treatment. Complex restorative-esthetic cases will be discussed within the group. *Attendance is limited to 16.*

**MILLAR, MS. CARRIE**

**UNDERSTANDING THE AFFORDABLE HEALTH CARE ACT**

C15

1:30-3 PM ■ SPECIAL INTEREST ■ CE CREDITS: 1.5

**AUDIENCE:** DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS

**FEE:** FREE FOR MEMBERS (PRE-REGISTRATION REQUIRED)

$15 SECTION MEMBERS ■ $45 NON-MEMBERS ■ $15 GUESTS

Confused about how the Affordable Care Act (ACA) impacts you? Take this course to get updated information. With the provisions, regulations, and
deadlines, changing almost daily, it is hard to stay on top of the information. Perfect for not only dentists but all dental team members, we will discuss how the ACA is impacting the dental practice and individuals.

**MILLER, DR. ROBERT**

**DEFINING ESTHETIC RISK FACTORS IN THE ESTHETIC ZONE ■ C11**

9:30-11:30 AM ■ IMPLANTS ■ CE CREDITS: 2

AUDIENCE: DENTISTS ■ FEE: $60

Dental implant placement in the anterior sextant can be one of the most rewarding experiences as a clinician. However, it also can be one of the more challenging. This course will review the indications and counter-indications for treatment planning for implants in the anterior sextants.

*This lecture is fully sponsored by Straumann.*

**NEIVA, DR. RODRIGO**

**INTRODUCTION TO MODERN IMPLANT DENTISTRY: FROM SITE PRESERVATION TO SINGLE CROWNS — MINI RESIDENCY ■ MR01**

9 AM-5 PM THURSDAY & FRIDAY ■ 9 AM-12 PM SATURDAY MINI RESIDENCY PROGRAM: IMPLANTS ■ CE CREDITS: 17

AUDIENCE: DENTISTS ■ FEE: $1,595 (INCLUDES DENTISTS, ONE STAFF MEMBER, AND LUNCH FOR ALL THREE DAYS)

Recent advances in implant dentistry allow for simplified treatment protocols resulting in reduced chair time and patient discomfort. However, high levels of success and predictability in implant dentistry still are dependent on case selection, treatment planning and optimal clinical practice. Many patients are contra-indicated for simplified treatment protocols due to anatomical and health limitations or other reasons. It is important to identify these patients, but also to be prepared to treat those who could benefit from simplified treatment protocols and to provide realistic treatment expectations. This mini residency is designed for dentists who want to be introduced to modern implant dentistry, as well as clinicians who want to update their knowledge in this field. This didactic and hands-on program emphasizes treatment planning, case selection, implant placement protocol and restorative techniques. Attendance is limited to 30.

*This workshop is partially sponsored by DENTSPLY Implants.*

**PITTS, DR. JAMES**

**AT THE END OF THE RAINBOW: A DENTIST’S GUIDE TO WEALTH BUILDING AND RETIREMENT ■ NC05**

2:5 PM ■ FINANCIAL ■ CE CREDITS: 3

AUDIENCE: DENTISTS ■ FEE: $60

Why is it that only 5 percent of dentists can afford to retire at age 65? Are you frustrated by a lack of success in building wealth? How can dentists succeed in their financial lives? Come discover the answers and techniques that help dentists: save more money automatically and effortlessly; strategically deploy your investments for stability and growth; learn about best options for retirement plans and strategies for retirement for dentists; position your portfolio for growth in a volatile market; discover methods to reduce taxes and retain more of what you earn; and, find keys to planning well for your future. This could be one of the most important lectures of your dental career. Your pot of gold should lie at the end of the rainbow. Will it be there when you arrive?

**PREVENTIVE EQUIPMENT MAINTENANCE ■ W03**

10 AM-12 PM ■ PRACTICE MANAGEMENT ■ CE CREDITS: 2

AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF ■ FEE: $75

Service calls or equipment repairs can be quite costly for the dental office. Service technicians from Patterson Dental will cover basic preventative maintenance and safety requirements for dental office equipment. Learn how to properly maintain air compressors, vacuum systems, autoclaves, cavitrons, prophy jets and handpieces. Also learn how to change O-rings in a leaking air/water syringe and solve many other maintenance issues that exist in every dental office.

All attendees will leave the course with a detailed manual that includes forms for a general equipment inventory, operatory equipment inventory and equipment parts inventory. The manual also contains individual maintenance logs to track repairs and maintenance on dental equipment. At the end of the course, each participant will receive a $100 gift certificate toward their next maintenance call.

*Attendance is limited to 32.*

**PREVENTIVE EQUIPMENT MAINTENANCE (REPEAT) ■ W07**

2:30-4:30 PM ■ PRACTICE MANAGEMENT ■ CE CREDITS: 2

AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF ■ FEE: $75

**ROTH, DR. STEVEN**

**YES, HYPNOSIS REALLY WORKS! ■ NC07**

2:45-3:45 PM ■ COMMUNICATION ■ CE CREDITS: 1

AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS, GUESTS ■ FEE: FREE FOR MEMBERS (PRE-REGISTRATION REQUIRED) ALL OTHERS $25

Learn how and why hypnosis can work in all areas of your life from the dental office to your personal relationships and health. Dr. Roth will include a brief history and demonstration of hypnosis and the power of the subconscious mind. Learn how stress affects us and our patients and learn a few techniques to alleviate it. Dr. Roth helps you to understand how our minds can affect our moods and physical health in either a negative or positive way. Learn a few techniques that will allow you and your patients to feel better leaving your office than when they first arrived.

They will actually enjoy their dental visits — resulting in less future no shows, cancellations, and an anxiety-free appointment for you and them. **Participant Requirements: Please come comfortably dressed with an open mind.**

**RYAN, MS. TRACIE**

**ADVANCED CARDIAC LIFE SUPPORT ■ AC1-2**

8 AM-4:30 PM THURSDAY & FRIDAY CERTIFICATION ■ CE CREDITS: 15

AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS, GUESTS ■ FEE: MEMBERS $260 ■ NON-MEMBERS $360

Learn about the importance of the Chain of Survival and the critical time frames for CPR. This certification course includes Adult, Child, and Infant CPR and the use of an AED (automated external defibrillator). Also, you will learn hands-only CPR and how to use the Rescue Breathing Barrier in a patient abdication situation.
Attendees learn to manage the first ten minutes of an arrest from ventricular fibrillation, apply the four arrest algorithms (VF/VT, PEA, asystole and respiratory arrest) and recognize and manage pre-arrest conditions that may lead to cardiac arrest if left untreated. Attendance at all four sessions (both days) is required for certification. Attendance is limited to 36.

SCHOO NOVER, DR. LARRY
COMPREHENSIVE INDICATIONS AND TECHNIQUES FOR MINI DENTAL IMPLANTS: A TWO DAY MINI-RESIDENCY MR02
9 AM-5 PM ■ THURSDAY & FRIDAY
MINI RESIDENCY PROGRAM: IMPLANTS ■ CE CREDITS: 14
AUDIENCE: DENTISTS ■ FEE: $695

Many patients are contra-indicated for conventional implant treatment due to affordability, health limitations, or other reasons. Mini dental implants offer these patients the opportunity for implant treatment that they otherwise would not receive. The use of mini dental implants has been growing since their introduction over 10 years ago, as has the indications doctors are using them for. While they were originally introduced predominantly for denture retention, many clinicians are using mini dental implants for RPDs, FPDs, and single crown restorations when needed to help their patients. Attendance is limited to 35.

This workshop is fully sponsored by 3M ESPE.

SCHWENDIMAN, DR. RYAN
MAKING A GOOD IMPRESSION: ALGINATE IMPRESSIONS AND WHITENING TRAYS (WORKSHOP) W02
8:30-11:30 AM ■ ASSISTING ■ CE CREDITS: 3
AUDIENCE: ASSISTANTS, HYGIENISTS ■ FEE: $120

This lecture and hands-on class is designed to improve the skills of dental assistants in the areas of alginate impression taking, stone model fabrication and trimming and whitening tray fabrication. Ways to improve efficiency and effectiveness in this process will be discussed. Attendance is limited to 30.

Participant Requirements: Safety glasses.

SCHWENDIMAN, DR. RYAN
IMPROVING YOUR RADIOGRAPHIC TECHNIQUES IN THE DIGITAL AGE ■ C22
2:30-4:30 PM ■ RADIOGRAPHY ■ CE CREDITS: 2
AUDIENCE: ASSISTANTS, HYGIENISTS ■ FEE: $45

This course is designed for the dental assistant. It is designed to instruct and review the benefits of digital radiography. It will include a discussion of: the different methods to capture digital images; the advantages and disadvantages of digital sensors and storage phosphor plates; and, tips and tricks on image taking, storing and managing.

SHADDOX, DR. LUCIANA
AGGRESSIVE PERIODONTITIS: WHAT HAVE WE LEARNED SO FAR! ■ C16
1:30-2:30 PM ■ PERIODONTICS ■ CE CREDITS: 1
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF ■ FEE: FREE FOR MEMBERS (PRE-REGISTRATION REQUIRED) ALL OTHERS $25

Aggressive periodontitis (AgP) is a rare and rapidly progressing form of periodontitis that often is characterized by early age of onset and a family aggregation. Due to the severe nature of this disease, it is thought that AgP is associated with the presence of a highly virulent flora and/or a high level of subject susceptibility. This lecture will explore the immunological mechanisms and bacterial profile associations with localized AgP (LAP) disease onset. We will also examine genetic contributions of this disease and discuss treatment modalities to help improve prevention techniques and therapeutic strategies.

STRICKLAND, MRS. SANDRA
MANAGING RISKS IN THE DIGITAL AGE ■ C03
9:15-10:15 AM ■ COMMUNICATION ■ CE CREDITS: 1
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS ■ FEE: FREE FOR MEMBERS (PRE-REGISTRATION REQUIRED) ALL OTHERS $25

Some in the health care community have viewed electronic records, social media and electronic communication as disruptive and have been reluctant to adopt the technology. But electronic records and communication are not trends or fads — they are a revolution that is changing the world. This program will address the evolving risks and benefits associated with electronic records, social media and electronic communication and will provide risk tips to mitigate potential liability.

This lecture is fully sponsored by The Doctors Company.

FRI DAY, JUNE 13

BEHREN DT, MR. KIR K
WIN EVERY SEASON: THE KEYS TO TEAM SUCCESS ■ NC08
8-9 AM ■ COMMUNICATION ■ CE CREDITS: 1
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS, STUDENTS, GUESTS ■ FEE: FREE FOR MEMBERS, THEIR TEAM MEMBERS AND LABORATORY TECHNICIANS (PRE-REGISTRATION REQUIRED) ■ $25 ALL OTHERS

Get ready to take your production to new heights! See the latest research from some of the best dental practices in the world that THINK different than other dentists. Bring your team to this tremendously valuable session to see how great practices produce more every year without working more hours.

BEHREN DT, MR. KIR K
BEING ALL THAT WE CAN BE ■ NC10
9:30-11:30 AM ■ PRACTICE MANAGEMENT ■ CE CREDITS: 2
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS ■ FEE: DENTISTS $60 ■ ALL OTHERS $45

If you are looking for a lecture to really motivate you team — this is it! See America’s top dental motivator in action! Bring your team to this valuable session in which we will show you the research and secrets behind what some of the best dental practices are doing to continuously grow their practices and ultimately improve their lives. See how to authentically inspire your team every day to make this the best year of your life!

BEHREN DT, MR. KIR K
SEVEN BREAKTHROUGH STEPS TO CREATE YOUR BEST YEAR EVER ■ NC11
2-5 PM ■ PRACTICE MANAGEMENT ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS ■ FEE: DENTISTS $60 ■ ALL OTHERS $45

Get ready to explode your new patient numbers! Dental Marketing has been forever considered an “expense” in dentistry. Now it is considered a critical investment to the future of your business. Having a larger number of new patient calls to your office is critical to continually growing your practice. Bring your team to this incredibly valuable lecture to see the real data (and secrets) behind what truly works in dental marketing to greatly increase your new patient count in the next 12 months.

BLAES, DR. JOSEPH
GREAT NEW PRODUCTS FOR YOUR PRACTICE IN 2014 (WORKSHOP) ■ W10
9 AM-12 PM ■ DENTAL MATERIALS ■ CE CREDITS: 3
AUDIENCE: DENTISTS ■ FEE: $75

This exciting hands-on NEW product workshop will present the features and benefits of 14 or more products that will change your practice. All of them have
appeared on the pages of DE Magazine in Dr. Blaes’ “Pearls for Your Practice” column. Product educators will be available to demonstrate the products and answer questions. No sales are allowed in this FUN “Dental Play House” workshop. As a “BONUS,” dentists attending will receive discount product coupons. You will “speed date” using these exciting new dental products, while saving your precious time and money. Attendance is limited to 54.

BLAES, DR. JOSEPH
GREAT NEW PRODUCTS FOR YOUR PRACTICE IN 2014 (WORKSHOP) (REPEAT) ■ W14
1:30-4:30 PM ■ RESTORATIVE ■ CE CREDITS: 3
AUDIENCE: DENTISTS ■ FEE: $75

This lecture is partially sponsored by DENTSPLY Tulsa.

BRUDER, DR. GEORGE
ENDODONTIC OUTCOMES BASED ON SCIENTIFIC EVIDENCE ■ C26
9-11 AM ■ ENDODONTICS ■ CE CREDITS: 2
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS
FEE: DENTISTS $60 ■ ALL OTHERS $45

In this course, you will learn today’s principles of instrument design that affect efficiency, efficacy and safety. Topics range from diagnosing and establishing your endodontic treatment plan to avoiding post-treatment disease. Take your practice to the next level with core concepts from a fresh perspective. Learn how to successfully perform modern, basic techniques, including endodontic restorations and using scientific evidence.

This lecture is partially sponsored by DENTSPLY Tulsa.

FALKEL, DR. MIC
BUFFERING LOCAL ANESTHETIC HITS ITS STRIDE ■ EX23
10 AM-12 PM ■ ANESTHESIA ■ CE CREDITS: 2
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF
FEE: FREE FOR MEMBERS (PRE-REGISTRATION REQUIRED)
$45 ALL OTHERS

This presentation will focus on the science of local anesthesia and the factors that contribute to inconsistent anesthetic performance, specifically discussing the requirement that the body’s in vitro buffering systems must neutralize local anesthetic injections having a pH of 3.5 before the anesthetic begins working. The course will detail the role that pH plays in the biochemistry of local anesthetic and the ability of a standard dental anesthetic injection to provide the analgesia necessary for all dental procedures. It also will introduce technology that allows dental practitioners to neutralize standard dental anesthetic cartridges chairside, overcoming the delay and uncertainty inherent with acidic local anesthetic. The benefits that buffered anesthetic provides for the practice’s activities and workflow also will be discussed. Dr. Falkel will explain how to better set expectations around anesthetic success. A review of meaningful steps the dentist and staff can take when buffering is incorporated into the anesthesia routine will be provided, which leads to an additional hour or more of production time per day. Attendance is limited to 100.

This lecture is fully sponsored by OnPharma.

FREUND, DR. BRUCE
ENHANCING ESTHETIC DENTAL TREATMENT OUTCOMES WITH DERMAL FILLERS ■ W11
9:30 AM-5 PM ■ ESTHETIC ■ CE CREDITS: 7
AUDIENCE: DENTISTS
FEE: MEMBERS $2,495 (INCLUDES DENTISTS AND UP TO TWO STAFF PLUS LUNCH) ■ NON-MEMBERS $2,995

Straight, healthy, white teeth are the stars of every great smile. The lips and facial muscles play an integral part of these award-winning smiles. Dermal fillers, like Restyleane®, are used to restore volume to the area around the mouth. Dermal Fillers can enhance the lips, erase the downward frown lines at the corners of the mouth, as well as wrinkles and creases in cheek areas. In addition to restoring a more youthful appearance to your patients smile, dermal fillers are useful in treating high lip lines and uneven lips. This course is designed to help the treating dentist identify patients, provide a more comprehensive treatment plan and train
the dental practitioner with hands-on experience on their own patient model. Attendance is limited to 20. Participant Requirements: Attendees must provide their own live patient for the hands-on portion of this course.

The equipment for this workshop is sponsored by Medicis.

GRAHAM, MS. RENÉE

RADIOLOGY 101 — REFRESHING YOUR SKILLS (WORKSHOP) ■ W08
9:30-11:30 am ■ RADIOGRAPHY ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS ■ FEE: $120

Advances in technology have made a significant impact on the field of dental radiography. For dental practices to make a smooth transition to new technology, an understanding of the basic principles of intraoral radiography and the modifications to these principles required by new technology is beneficial. This course provides the dental professional with techniques to use with their current technology, analog or digital, to produce quality, diagnostic images on the first exposure. Attendance is limited to 50.

This workshop is fully sponsored by DENTSPLY Professional.

GRUBE, MS. JANA

LET’S DO IT! SEARCH ENGINE OPTIMIZATION, SOCIAL MEDIA AND ONLINE MARKETING (REPEAT) ■ NC09
9 AM-12 PM ■ TECHNOLOGY ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ADMINISTRATIVE STAFF
FEE: DENTISTS $60 ■ ALL OTHERS $45

The average U.S. consumer spends about 55 minutes a day on Facebook. Social networking is not a passing trend, but an essential way for current and prospective patients to connect with your practice and share their experiences with others online. A recent survey of 437,284 practice calls showed that, on average, practices using a combination of social, SEO and online marketing resulted in 93 calls per month with 21 of those calls self-identified as new patients. As your current and prospective patients use of the Internet and social media continues to increase, you must be where your patients are — online. Participant Requirements: Laptop or tablet

This lecture is fully sponsored by Sesame Communications.

HOFFMAN, DR. CHARLES

DENTAL CODING: YOUR GUIDE TO TIMELY REIMBURSEMENT (REPEAT) ■ C30
9:30-11:30 AM ■ PRACTICE MANAGEMENT ■ CE CREDITS: 2
AUDIENCE: DENTISTS, ASSISTANTS, ADMINISTRATIVE STAFF
FEE: DENTISTS $60 ■ ALL OTHERS $45

Accurate and consistent procedure reporting on claim forms or patient records are hallmarks of a successful dental office. Familiarity with the Code on Dental Procedures & Nomenclature (CDT Code) enables you to document dental services, as well as recognize claim adjudication errors. The CDT Code is a component of patient records and dental claims, both paper and electronic, and enables you to receive timely reimbursement for services rendered. This workshop, crafted for dentists and their staff, is an interactive session that features changes in the 2014 CDT Code and coding scenarios arising from clinical situations. Time permitting, the course also will cover information on non-participating dentist issues with third-party carriers, contractual issues, payer cost-containment methods, preventing and resolving errors, and common claim denial.

JONES, MS. JO-ANNE

WHITENING THAT WORKS! EXPLORING THE FACTS, THE FICTION AND THE EVIDENCE ■ C27
9:15 AM-12:15 PM ■ HYGIENE ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS
FEE: DENTISTS $60 ■ ALL OTHERS $45

Whitening has become a phenomenon — from mobile whitening to the more sophisticated whitening programs — all driven by consumer demands. As a result of the desire to attain the “perfect smile,” teeth whitening has become a multi-million dollar industry. Recent surveys reflect that virtually everyone believes an attractive smile is an important social asset. Our society wants it now and wants it fast, hence the birth of higher powered in-office whitening systems. Clinical studies have shown that when a light source is added to the whitening process, the results are enhanced. Historically sensitivity has been one of the greatest stumbling blocks to achieving optimal whitening results. With advancements in innovative product design, there are a number of options that deliver fast, comfortable and effective results. The support of strong evidence-based science will be highlighted to provide the dental professional with solid information to guide their decision making. Learn how to educate and empower your dental patient to choose wisely and not be persuaded by marketing rhetoric. Take back the business you are losing to over-the-counter products by presenting compelling information. Be educated, be informed and deliver the best whitening treatment for your dental patient!

JONES, MS. JO-ANNE

SEX AND ORAL HEALTH: WHAT’S THE CONNECTION? ■ C41
2-5 PM ■ ORAL PATHOLOGY ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS
FEE: DENTISTS $60 ■ ALL OTHERS $45

There has never been a greater sense of urgency to closely examine the oral cavity for early discovery of mucosal abnormalities. The historic etiologic patterns related to exposure to alcohol and tobacco is being challenged by a more recently identified etiology that is viral in nature and sexually transmitted. Both the medical and dental communities have been alerted to this emerging pandemic. A study released by the National Cancer Institute confirms that oropharyngeal cancers have risen an astounding 225 percent from 1998 to 2004 and correlates with the emergence of this new etiologic profile. If this trend continues, oral cancer will become the nation’s leading HPV-related cancer within the decade — surpassing cervical cancer. Oral cancer typically is discovered in late stages with a five year survival rate of 30 percent. According to SEER data, survival rates increase to 80-90 percent when discovered in early stages. The supportive role and critical responsibility of the dental professional is an integral component of early discovery. In this course, the extraoral and intraoral examination will be reviewed, as well as an introduction to an innovative device recognized by the World Health Organization to address this global health concern. Ms. Jones is the 2014 Dentistry Today CE Leader and recipient of the PennWell Award for “The Most Important Dental Story” written on this subject. This frank and open discussion will change the way you screen for oral cancer forever.

KUBLICKIS, MRS. RHODA

THE MANY FACES OF XYLITOL (REPEAT) ■ C31
9:30-11:30 AM ■ PEDIATRIC ■ CE CREDITS: 2
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF ■ FEE: DENTISTS $60 ■ ALL OTHERS $45

We have the technology and products available for our patients to develop lifelong strategies for maintaining good oral health, but they still are getting tooth decay and gum disease. Getting our patients to avoid sweet between-meal snacks and brush after every meal and floss every day is a lost cause. Xylitol has many dental benefits. As dental professionals, we also have to understand the health and body connection when we implement xylitol for the many phases of our patients’ lives. After the lecture, the audience will be able to help patients, relatives and friends who can clearly benefit from xylitol.

This lecture is partially sponsored by Xlear.
Mini Dental Implants: A Solution for Your Patients’ Loose Dentures: Many patients are contra-indicated for conventional implant treatment due to affordability, health limitations, or other reasons. Mini dental implants offer these patients the opportunity for implant treatment that they otherwise would not receive. The use of mini dental implants has been growing since their introduction over 10 years ago, as has the indications doctors are using them for. While they were originally introduced predominantly for denture retention, many clinicians are using mini dental implants for RPDs, FPDs, and single crown restorations when needed to help their patients.

This two-day mini residency is designed for dentists who want to expand their practice regimens by adding the innovative MDI minimally invasive implant system as a definitive solution for patients’ loose dentures. This hands-on program emphasizes MDI treatment planning, case selection, implant placement protocol, restorative techniques and MDI marketing strategies. Attendance is limited to 35 participants. This workshop is fully sponsored by 3M ESPE.

At the end of the course, participants will be able to:
- Recognize the indications and contraindications for the use of mini dental implants
- Learn minimally invasive placement protocols and simple restorative techniques to stabilize lower dentures with mini dental implants
- Practice the MDI placement and protocols on anatomical models
- Learn successful case selection and case planning strategies
- Understand what is unique and different about MDI placement in the maxilla and RPDs
- Understand maxillofacial anatomy as it pertains to minimally invasive implantology
- Learn practice building strategies and techniques
- Learn proper approaches to post-operative care

This workshop is fully sponsored by 3M ESPE.

Complete course descriptions can be found at www.floridadentalconvention.com under EDUCATION, Speakers and Courses.
LAMBERT, DR. DOUGLAS
S.M.A.R.T. DENTISTRY FOR YOUR PRACTICE (SIMPLIFIED METHODS AND RESTORATIVE TECHNIQUES) C32
9:30 AM-12:30 PM ■ RESTORATIVE ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF ■ FEE: $60
A savvy decision-maker in today’s economic environment can make a big difference in the day-to-day clinical efficiency of the practice and the overall success we desire for our patients. Implementing the concept of S.M.A.R.T. Dentistry — Simplified Methods and Restorative Techniques — can offer many fundamental techniques and material selection options for the dentist and the entire staff. These goals can be met using such fundamentals as caries diagnosis, vital tooth bleeding, minor tooth movement and conservative restorative options — specifically the contemporary use of composite resins. Even in these changing economic times, patients are still very aware of their appearance — not only in the anterior region, but the posterior as well. With the future of amalgam uncertain, the ability to diagnose and use composite resins to restore the posterior in an efficient and reproducible manner is paramount.

This lecture is partially sponsored by DENTSPY Caulk.

LAMBERT, DR. DOUGLAS
A “RECIPE FOR SUCCESS” WITH COMPOSITE RESINS (WORKSHOP) W18
2-5 PM ■ RESTORATIVE ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS ■ FEE: $295
Direct composite resins offer the patient the most simple and cost-effective way to achieve an esthetic change in the mouth. Composites have achieved widespread use within the dental community, but not without a learning curve along the way. This workshop will offer a “Recipe for Success” based on clinical fundamentals. Coupled with the integration of current technologies and materials, this will yield simple, reproducible, and efficient techniques for composite restorations. The participants will gain practical knowledge and be able to transfer the techniques learned to their daily practices. Attendance is limited to 30. Participant Requirements: Loupes/personal magnification.

The equipment for this workshop is sponsored by DENTSPY Caulk.

LANAP AND LAPIP: LASER-MEDIATED PERIODONTAL THERAPY EX13
10 AM-12 PM ■ LASER ■ CE CREDITS: 2
AUDIENCE: DENTISTS
FEE: FREE FOR MEMBERS (PRE-REGISTRATION REQUIRED) ALL OTHERS $45
The treatment of periodontitis has largely been resective and has involved conventional surgical techniques. The use of lasers in periodontics has also been a topic of interest and debate. LANAP™ or the Laser Assisted New Attachment Procedure, is a technique whereby periodontitis can be treated using a patented FDA-approved protocol and laser, the PerioLase MVP-7, an Nd:YAG laser. The technique is tissue-sparing, largely comfortable, and readily patient-accepted. This course will bring the “classroom to the clinic” to demonstrate tissue response to laser energy. Complex laser concepts such as wavelength, pulse duration, repetition rate and absorption vs. penetration characteristics are made simple to learn to their daily practices. Attendance is limited to 100.

This lecture is fully sponsored by Millennium Dental Technologies.

LOW, DR. SAMUEL
THE NEW PERIODONTAL DISEASE: “INFLAMMATORY AND RISKY” C38
1:30-4:30 PM ■ PERIODONTICS ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF ■ FEE: $60
Studies demonstrate the “perio-systemic link” and patients are asking about the relationship! Move to a new level of understanding of chronic inflammation and develop successful patient outcomes. Periodontitis has entered a new frontier as not only a major chronic infection, but a disease of inflammation. Recent studies demonstrate that the incidence of periodontitis has been underestimated by 50 percent. Determining who is at risk and the corresponding therapy and management is a significant component of effective treatment. Dental school provides the science. This course applies the science to actual dental practice.

LOW DOG, DR. TIERAONA
NUTRITION FOR THE DENTAL TEAM C33
9:30-11:30 AM ■ NUTRITION ■ CE CREDITS: 2
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS
FEE: DENTISTS $60 ■ ALL OTHERS $45
A growing body of evidence now shows the direct link between nutrition and oral health. However, many dental professionals feel inadequately prepared to effectively counsel patients on healthy eating. This informative and fact-filled lecture will explore how macronutrients, micronutrients, glycemic index/load, dietary patterns and sugar substitutes impact oral health, periodontal disease and overall health. Learn the cutting-edge science behind the recommendations.

LOW DOG, DR. TIERAONA
BONING UP ON OSTEOPOROSIS: WHAT THE DENTAL TEAM SHOULD KNOW C42
2-5 PM ■ ORAL MEDICINE ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS
FEE: DENTISTS $60 ■ ALL OTHERS $45
Osteoporosis is a significant cause of pain, disability and death in aging populations throughout the world. More than 10 million Americans have osteoporosis and there are more than 2 million osteoporosis-related fractures per year. Both dental and medical professionals must be aware of the complex interplay of micronutrients, diet, weight-bearing exercise and lifestyle in maintaining healthy bones, as well as the pros and cons of bisphosphonates for treatment.

MCDONALD, DR. THOMAS
PROVISIONAL RESTORATIONS MADE SIMPLE (WORKSHOP) (REPEAT) W09
8:30-11:30 AM ■ PROSTHODONTICS ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS, LABORATORY TECHNICIANS
FEE: $120
The ability to efficiently fabricate precise, esthetic provisional restorations can take a restorative practice to another level. This course will present the latest techniques and materials for provisional restorations in all areas of restorative dentistry. Participants will fabricate anterior and posterior provisional restorations for single and multiple units and learn esthetic contouring, troubleshooting and repairs. Attendance is limited to 40. Participant Requirements: Loupes or safety glasses.

MILLER, DR. ROBERT
GUIDED BONE REGENERATION AND ITS ROLE IN IMPLANT DENTISTRY (WORKSHOP) W12
9:30-11:30 AM ■ IMPLANTS ■ CE CREDITS: 2
AUDIENCE: DENTISTS ■ FEE: $295
This course will review the concept of Guided Bone Regeneration (GBR) and practical application in extraction socket regeneration, ridge preservation and ridge augmentation. There will be a hands-on component to the workshop that will allow the participant to become comfortable with the procedure. Attendance is limited to 25. Participant Requirements: Loupes, if necessary.

This workshop is partially sponsored by Salvin.

MILLER, DR. ROBERT
GUIDED BONE REGENERATION AND ITS ROLE IN IMPLANT DENTISTRY (REPEAT) W16
1:30-3:30 PM ■ IMPLANTS ■ CE CREDITS: 2
AUDIENCE: DENTISTS ■ FEE: $295
This course will review the concept of Guided Bone Regeneration (GBR) and practical application in extraction socket regeneration, ridge preservation and ridge augmentation. There will be a hands-on component to the workshop that will allow the participant to become comfortable with the procedure. Attendance is limited to 25. Participant Requirements: Loupes, if necessary.

This workshop is sponsored by BioGide/BiOss.
MOORHEAD, DR. WILLIAM
EFFICIENT IMPLEMENTATION OF SEDATION IN YOUR DENTAL PRACTICE ■ C34
9:30-11:30 AM ■ SPECIAL INTEREST ■ CE CREDITS: 2
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF ■ FEE: DENTISTS $60 ■ ALL OTHERS $45
Sedation dentistry provides the general practitioner with the ability to provide more complex procedures for fearful patients with advanced needs. This presentation provides an introduction to sedation in general practice. Dr. Moorhead shows how sedation can be incorporated using dental systems that virtually eliminate errors and bring control to the most challenging treatment plans. This lecture is partially sponsored by Onpharma and Lexicomp.

MOORHEAD, DR. WILLIAM
MOTIVATE YOUR TEAM AND CREATE SYSTEMS TO RUN A STREAMLINED OFFICE ■ C39
1:30-4:30 PM ■ TECHNOLOGY ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS
FEE: DENTISTS $60 ■ ALL OTHERS $45
While the concept of a paperless office sounds great, the thought of converting your currently comfortable methodologies and ways of doing business is a little scary — not to mention, pricey! With the state of the economy now, you need even more guidance and assurance that your mega-dollar investment in a technology system and company will show a positive return. Sure, you can buy software and systems and consultants that claim to do everything for you, but how do you know you’re getting your money’s worth? How do you know that your team fully understands how to implement their systems? This course teaches dentists, dental managers, and team members how to get the most out of your technology dollars, implement easy-to-use, ready-to-customize, can’t-believe-I-ever-did-it-any-other-way approaches to taking your office paperless.

NUDELM, MR. ALEX
GROWING YOUR PRACTICE IN THE INTERNET AGE ■ EX24
2-4 PM ■ COMMUNICATION ■ CE CREDITS: 2
AUDIENCE: DENTISTS, HYGIENISTS, ADMINISTRATIVE STAFF
FEE: FREE FOR MEMBERS (PRE-REGISTRATION REQUIRED) ■ ALL OTHERS $45
Running a successful practice these days doesn’t just mean delivering great healthcare using the latest clinical technology. In today’s hyper-connected, always-on world, it also means meeting your patients’ expectations of timely communication, convenience, transparency and high-tech personal touch that they get in all other facets of their lives. This session explores the impact that automatic patient communication solutions have on the six main drivers of practice profitability: your re-care strategy, patient retention, the mindshare you have with your patients, the quality of the patient experience, treatment acceptance and your online reputation. Attendance is limited to 100.

PREVENTIVE EQUIPMENT MAINTENANCE (REPEAT) ■ W13
10 AM-12 PM ■ PRACTICE MANAGEMENT ■ CE CREDITS: 2
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF ■ FEE: $75
Service calls or equipment repairs can be quite costly for the dental office. Service technicians from Patterson Dental will cover basic preventative maintenance and safety requirements for dental office equipment. Learn how to properly maintain air compressors, vacuum systems, autoclaves, cavitrons, prophy jets and handpieces. Also learn how to change O-rings in a leaking air/water syringe and solve many other maintenance issues that exist in every dental office.
All attendees will leave the course with a detailed manual that includes forms for a general equipment inventory, operatory equipment inventory and equipment parts inventory. The manual also contains individual maintenance logs to track repairs and maintenance on dental equipment. At the end of the course, each participant will receive a $100 gift certificate toward their next maintenance call. Attendance is limited to 32.

This workshop is fully sponsored by Patterson Dental.

REVEAL, MS. TRACIE
ADVANCED CARDIAC LIFE SUPPORT RENEWAL ■ AC3-4
8 AM-4:30 PM ■ CERTIFICATION ■ CE CREDITS: 7.5
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS, GUESTS
FEE: MEMBER $160 ■ NON-MEMBER $260
Attendees learn to manage the first ten minutes of an arrest from ventricular fibrillation, apply the four arrest algorithms (VF/VT, PEA, asystole and respiratory arrest) and recognize and manage pre-arrest conditions that may lead to cardiac arrest if left untreated. Individuals with an expired certification are referred to the two day course AC1-2 on Thursday and Friday. Attendance is limited to 36.

REVEAL, MS. TRACIE
CPR AND AED CERTIFICATION FOR THE HEALTHCARE PROVIDER ■ CP1-2
12-5 PM ■ CERTIFICATION ■ CE CREDITS: 5
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS, GUESTS ■ FEE: MEMBER $90 ■ NON-MEMBER $160
In this course participants will learn CPR skills for helping victims of all ages, including: ventilation with a barrier device/ambu bag; use of an automated external defibrillator (AED); and, relief of foreign-body airway obstruction (FBAO). This course is intended for healthcare professionals who are not previously CPR/AED certified, or whose certification has expired. Renewals are referred to the two-hour renewal courses scheduled for Saturday. Upon completion of each participant receives a Healthcare Provider CPR/AED card valid for two years. Attendance is limited to 50. Participant Requirements: Participants should dress comfortably.

SCHWENDIMAN, DR. RYAN
EXPOSE YOURSELF ... TO THE ART OF DIGITAL PHOTOGRAPHY ■ C43
2-4 PM ■ COMMUNICATION ■ CE CREDITS: 2
AUDIENCE: ASSISTANTS ■ FEE: $45
This course is designed for the dental assistant. Dental assistants will learn the different settings, and equipment on a DSLR camera. The armamentarium necessary for taking quality clinical photos for patient education, AACD submission, and orthodontic records will be covered. In addition, we will discuss the different uses and types of photographs that will help in both marketing and treatment planning.

SEVERANCE, DR. GARY GUANZINI, MS. ANGELA
DIGITAL DENTISTRY — TECHNOLOGY AND THE TEAM ■ EX14
2-5 PM ■ TECHNOLOGY ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS
FEE: FREE FOR MEMBERS (PRE-REGISTRATION REQUIRED) ■ ALL OTHERS $45
The landscape of digital dentistry continues to expand to more opportunities for the entire team. Join Dr. Gary Severance and Ms. Angela Guanzini as they provide a demonstration of the full capabilities of the latest technologies in restorative dentistry. Through demonstrations of scanning, designing and
finishing metal-free restorations, the audience will understand the potential of same day restorations and the benefits to the entire team as well as the patient. In addition, combining the data from 2-D and 3-D images (cone beam) with the intraoral scans will be demonstrated simplifying implant planning and the corresponding treatment. An informative and valuable program for the entire team - maximize teamwork, production, efficiency and the patient experience.

*Attendance is limited to 100.*

This lecture is fully sponsored by Henry Schein.

**SHARIFI, DR. NADER**

**ANYTHING BUT THE DENTURE (WORKSHOP) □ C15**

9:30-11:30 AM □ PROSTHODONTICS □ CE CREDITS: 2

AUDIENCE: DENTISTS, LABORATORY TECHNICIANS

FEE: DENTISTS $60 □ ALL OTHERS $45

Participant dentists and laboratory technicians will learn the major options for treating the edentulous mandible. Discussion includes options of the complete denture, as well as implant overdentures. Participants will review the necessary steps in making complete dentures successful. Each restorative dentist will be able to apply complete denture principles of impression making, recording centric and vertical dimension of occlusion and occlusal design to their denture and overdenture cases. We'll discuss many overdenture attachment options that are on the market. These will be broken down into simple categories to understand their similarities. We'll create clear guidelines for selecting one overdenture attachment over another. Everyone will learn how many implants are necessary - and in what location for today's treatment and tomorrow's possibilities. Included is a review of the pros and cons of different case designs by looking at numerous clinical cases. Some overdentures require four implants and since many fixed bridges also require only four implants, this will be presented as a possible alternative. Small diameter implants have been FDA accepted for long-term use in the anterior mandible — we'll discuss what that means for our patients and practices. This course is entirely based upon materials and techniques that can and should be implemented in clinical practice.

This lecture is partially sponsored by Nobel Biocare and DENTSPLY Prosthetics. The equipment for this lecture is sponsored by Nobel Biocare.

**SHARIFI, DR. NADER**

**ANYTHING BUT THE DENTURE (WORKSHOP) □ W17**

1:30-4:30 PM □ PROSTHODONTICS □ CE CREDITS: 3

AUDIENCE: DENTISTS, LABORATORY TECHNICIANS □ FEE: $245

Extraction of the last remaining teeth in an arch is sometimes a difficult decision. The use of residual abutments to stabilize and retain a denture as an overdenture is nothing new, but it is often misunderstood. This course will address the option of overdentures with natural teeth or implants as the abutments. We will discuss how the number and location of abutments will influence the final design of the overdenture itself. Overdentures are fashioned differently on implants than they are on teeth. We’ll discuss those differences and options to make them similar. Each participant will learn how many implants are necessary and where they should be placed. We’ll discuss the many attachment options on the market. These attachments will be broken down into simple categories to understand their similarities. We’ll create clear guidelines for selecting one attachment over another. As an extension of the lecture portion of this course, we also will complete a pick-up of an attachment under a complete denture. The denture and model can be taken home as a demonstrator model for patient education. This course includes a take-home patient demonstration model used for the workshop. *Attendance is limited to 30.* The lecture, C35, is a prerequisite for this workshop. You must register and attend C35 to attend this workshop. Participant Requirements: A full syringe of PVS impression material, a mixing gun and four mixing tips.

This workshop is partially sponsored by DENTSPLY Prosthetics and UltraDent.

**SIEGEL, DR. MICHAEL**

**DIAGNOSTIC PEARLS IN ORAL MEDICINE □ C25**

9 AM-12 PM □ ORAL MEDICINE □ CE CREDITS: 3

AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS

FEE: DENTISTS $60 □ ALL OTHERS $45

The World Health Organization has predicted that dentists will assume the role of “Oral Physicians” in the 21st century. This course will cover the nuances of medical history taking, extraoral and intraoral physical diagnosis, current American Heart Association and American Association of Orthopedic Surgeons premedication recommendations, bisphosphonate-associated osteonecrosis, physical diagnosis and pattern recognition, and radiographic changes of the periodontal ligament space. The format of this presentation is case-based and will encourage audience participation.

**SIEGEL, DR. MICHAEL**

**2014 COMMON ORAL LESIONS □ C40**

1:30-4:30 PM □ ORAL MEDICINE □ CE CREDITS: 3

AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS □ FEE: $60

The World Health Organization has predicted that in the 21st century, dentists will assume the role of “Oral Physicians.” This course will examine oral soft tissue pathology to include candidiasis, allergies, aphthous ulcerations and lichen planus. Extraoral and intraoral manifestations, associated syndromes and management strategies will be reviewed. The format of this presentation is case-based and will encourage audience participation.

**SIMOS, DR. SAM**

**EXCELLENCE IN BONDING: BOOSTING YOUR SKILL AND YOUR PRACTICE □ C36**

9:30-11:30 AM □ RESTORATIVE □ CE CREDITS: 2

AUDIENCE: DENTISTS, ASSISTANTS □ FEE: $60

Our reputation as clinical dentists delivering esthetic and restorative dentistry is directly dependent upon adhesion! Whether, direct or indirect, adhesion is the foundation for the success of long-term restorations. Individual substrates require a customized protocol for success. From materials to protocols, this presentation simplifies the components of successful adhesion.

This lecture is partially sponsored by DENTSPLY Caulk.

**SIMOS, DR. SAM**

**THE LATEST TRENDS IN DENTISTRY: WHAT PATIENTS ARE LOOKING FOR AND HOW YOU CAN DELIVER □ C44**

2-5 PM □ ADMINISTRATION □ CE CREDITS: 3

AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF □ FEE: $60

Cosmetic dentistry is a common component in most dental office ID systems. While most dentists know the basics of cosmetic tooth preparation, few offices go beyond the mechanics and really know how to present, deliver and service our cosmetic patients from beginning to end. This course goes beyond the mechanics and refocuses your attention on what really matters; outcome and patient experience.

This lecture is partially sponsored by DENTSPLY Caulk.

**STRIKLAND, MRS. SANDRA**

**PREVENTION OF DENTAL ERRORS □ RM1-4**

1:30-3:30 PM □ STATE MANDATED □ CE CREDITS: 2

AUDIENCE: DENTISTS, HYGIENISTS

FEE: MEMBER $55 □ SECTION MEMBERS $50

NON-MEMBERS $210 □ NON-SECTION $60

Few medical errors are attributed to faulty medical judgment; the majority is attributed to system failures inherent in health care delivery. By analyzing our professional liability closed-claim data, we have identified common performance and diagnostic errors — wrong-site surgery, delay in diagnosis of surgical complications, cancer, neurological conditions, acute abdomen cases, the diagnosis of pregnancy-related conditions, and medication errors — that will serve as the focal point of this risk management course.

This lecture is fully sponsored by The Doctors Company.
INCORPORATING INJECTABLE PHARMACOLOGICS INTO YOUR PRACTICE

Be a part of the next revolution in dentistry by offering your patients a complete range of smile and facial cosmetic procedures. Moving the focus of your expertise from the mouth to the face is a natural progression. Join us for an intensive lecture and hands-on-series that will discuss the history, safety, mechanism of action and preparation of Dermal Fillers and Neurotoxins. In addition, participants will receive training in facial anatomy and physiology as it applies to facial aesthetics including: anatomy of head and neck and neurophysiology, including facial tissue, parasympathetic, sympathetic and peripheral nervous systems relative to peri-oral tissue and facial architecture. Participants will be given the knowledge, along with the techniques that are needed to make this new skill a formidable part of their dental practice.

REVOLUTIONIZE YOUR DENTAL PRACTICE WITH FACIAL INJECTABLES (C18)
THURSDAY, JUNE 12 ■ 2-5 PM
COST: DENTISTS $60 ■ ALL OTHERS $45
SPECIAL INTEREST/ESTHETIC ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS

ENHANCING ESTHETIC DENTAL TREATMENT OUTCOMES WITH DERMAL FILLERS (W11)
FRIDAY, JUNE 13 ■ 9:30 AM-5 PM
COST: $2,495 MEMBERS ■ $2,995 NON-MEMBERS
(INCLUDES DENTIST PLUS UP TO TWO STAFF AND LUNCH)
SPECIAL INTEREST/ESTHETIC ■ CE CREDITS: 6.5 ■ AUDIENCE: DENTISTS
ATTENDANCE IS LIMITED TO 20 ■ HANDS-ON LIVE PATIENT TRAINING

THE USE OF DYSPORT AND NEUROTOXINS IN THE DENTAL OFFICE (W23)
SATURDAY, JUNE 14 ■ 9:30 AM - 5 PM
COST: $2,495 MEMBERS ■ $2,995 NON-MEMBERS
(INCLUDES DENTIST PLUS UP TO TWO STAFF AND LUNCH)
SPECIAL INTEREST/ESTHETIC ■ CE CREDITS: 6.5 ■ AUDIENCE: DENTISTS
ATTENDANCE IS LIMITED TO 20 ■ HANDS-ON LIVE PATIENT TRAINING

Complete course descriptions can be found at www.floridadentalconvention.com under EDUCATION, Speakers and Courses.

A native of New York City, Dr. Bruce G. Freund received his DDS from New York University College of Dentistry. For over 25 years, he has been in private practice in New York and New Jersey, focusing his practice on cosmetic and restorative techniques. He has gained wide respect as an authority in the placement of veneers and has worked as a lecturer and hands-on-trainer for one of the largest cosmetic dental companies in the United States. He is a Co-founder and CEO of the American Academy of Facial Cosmetics which educates and trains health care professionals in facial injection techniques.
the size and shape of the anterior teeth has major functional consequences that relate directly to their long term success. Violating key biologic and functional principles will lead to eventual failure. Dr. DuPont will share with you a logical approach that he learned from his partner, Dr. Peter E. Dawson, after joining him in 1979. These concepts can be applied to every patient and simplify even the most difficult problems. He will share with you the keys to what he does day in and day out in his practice to help each patient achieve beautiful optimum Dental Health.

This systematic thought process will be applied to a range of cases, from simple to very difficult restorative problems. In all these, communication with patients, specialists, and laboratory professionals is critical to a predictable, long lasting outcome. Emphasis will be put on function, esthetics, diagnosis, and treatment planning. Everything it takes to get the restorative work done for predictability and profitability.

**DUPONT, DR. GLENN**

**A PREDICTABLE, STEP-BY-STEP APPROACH TO OCCLUSAL EQUILIBRATON (WORKSHOP)**  ■ W27

2-5 PM ■ RESTORATIVE ■ CE CREDITS: 3

AUDIENCE: DENTISTS ■ FEE: $225

Pete Dawson writes, “Practicing without a comprehensive understanding of occlusal principles exacts a costly penalty ... in unpredictable ... results ...” Knowing how to equilibrate is critical to every dentist in every restoration they create and in occlusal problem that they solve. Dr. DuPont will review the easy to follow steps to accomplish an equilibration. Each participant will equilibrate a study casts using the step-by-step approach under Dr. DuPont’s guidance to arrive at an ideal occlusion for that patient. This course includes a take-home demonstration model used for the workshop. *Attendance is limited to 26.*

**FARINA, DR. MARK**

**ORTHODONTIC SOLUTIONS FOR INTERDISCIPLINARY TREATMENT PLANNING**  ■ C47

9:30-11:30 AM ■ ORTHODONTICS ■ CE CREDITS: 2

AUDIENCE: DENTISTS ■ FEE: $60

In this course, Dr. Farina will explain how integrating the latest technologies into an orthodontic office workflow can benefit diagnosis, treatment planning and the clinical treatment of patients. As a result, this course will provide you with updated and necessary tools to use with your dental team.

*This lecture is partially sponsored by Florida Association of Orthodontists.*

**FERGUSON, DR. RICK**

**SIMPLIFYING DENTAL IMPLANT PLACEMENT WITH COMPUTER GUIDED SURGERY: LIVE PATIENT SURGICAL PLACEMENT**  ■ EX25

10-11 AM ■ IMPLANTS ■ CE CREDITS: 1

AUDIENCE: DENTISTS ■ FEE: FREE FOR MEMBERS (PRE-REGISTRATION REQUIRED) ALL OTHERS $25

Computer Guided Implant surgery allows dentists to precisely place dental implants with confidence. This technology has made the surgical aspect of dental implant treatment stress free, faster and safer for patients. This presentation will outline the steps in the process of guide development and clinical cases will be shown to reinforce the concepts. After the presentation, a surgical implant placement using a computer generated guide will be performed live. *Attendance is limited to 100.*

*This lecture is fully sponsored by Implant Educators.*

**FREUND, DR. BRUCE**

**THE USE OF DYSTPORT AND NEUROTOXINS IN THE DENTAL OFFICE**  ■ W23

9:30 AM-5 PM ■ ESTHETIC ■ CE CREDITS: 7

AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS ■ FEE: MEMBERS $2,495 (INCLUDES DENTIST AND UP TO TWO STAFF PLUS LUNCH) NON-MEMBERS $2,995
Laura Jamison is one of dentistry’s most successful and highly respected consultants. Her focus is on dynamic team building and solid business management principles. Her seminars take teams from stress to success. Her unique range of experiences, including working for the Pride Institute with Dr. Jim Pride for more than six years, combined with a passion for helping dental teams succeed, makes her an exceptional speaker, consultant, author and coach.

ADMINISTRATIVE MASTERY PROGRAM (MS01)
THURSDAY JUNE 12 & FRIDAY, JUNE 13 ■ 9:30 AM - 5 PM BOTH DAYS
COST: $295 ■ CE CREDITS: 14
AUDIENCE: HYGIENISTS, ASSISTANTS, ADMINISTRATIVE STAFF

Learn more in two days than you can in years of on-the-job experience when you attend the Administrative Mastery Program at FNDC2014. This four-course program will truly make a difference in your career. You will learn critical information for both your professional and personal life, and build friendships in the process. What you learn on Thursday and Friday can be put to use on Monday when you return to the office.

THURSDAY, JUNE 12

INSPECTING YOUR INDICATORS: What gets measured gets rewarded. Performance improves when team members know: what’s expected of them; whether they meet the doctor’s expectations; and, what they can do to earn bonuses or raises. This seminar focuses on teaching administrative personnel and front desk team members which numbers to collect and how to help set practice goals that are realistic. Trends can then be monitored and outcomes adjusted based on the indicators. Help your team by not leaving the practice’s results to chance. This seminar will teach the basics of scheduling by the numbers.

TEAM BUILDING: Administrative and front desk personnel often are the face of the dental office. The interaction of these team members often shapes patients’ perception of the dental practice. Effective team building skills are essential to highly successful practices. The lessons in this seminar include: how to work within the team concept effectively; creating appropriate training programs; developing skills to adapt to personality styles; and, how to manage conflict with team mates and difficult patients. You will work together as a team with other participants throughout this session.

FRIDAY, JUNE 13

EXCEEDING PATIENT EXPECTATIONS: Our expectations of service are so low that the rare provider who exceeds the patient’s expectations will win the loyalty of the patient every time. Learn how every point of contact offers an opportunity to create a raving fan. This seminar covers marketing, telephone skills, financial options, appointment control and how to improve patient retention.

SAY THIS ... NOT THAT! You are the message. Within seven seconds, your patient has developed an opinion based on what they see and experience. Learn verbal and non-verbal communication skills and determine what you may be able to say differently to improve your presentation skills, language and image.
Neurotoxins, such as Dysport®, has been added to the dentist’s toolbox for patient smile design. These treatments are most well known as a way to restore youth to your smile by removing wrinkles around your eyes and mouth. It can also be an excellent adjunct to assist the cosmetic dentist with patients demonstrating a high lip line. More and more patients are asking dentists to perform this treatment modality. This hands-on workshop will help train the dentist in case selection, safe injection technique and treatment parameters surrounding Neurotoxin treatment, including TMJ pain, facial pain and parafunctional habits. Attendance is limited to 20. Participant Requirements: Attendees must provide their own live patient for the hands-on portion of this course. The equipment for this workshop is sponsored by Medicis.

KAMAL, DR. KAMAL
AIRWAY MANAGEMENT ■ W30
9:30 AM-1:30 PM ■ STATE MANDATED ■ CE CREDITS: 4
AUDIENCE: DENTISTS ■ FEE: MEMBERS $295 ■ NON-MEMBERS $795
Airway management is critical during the sedation process. Whether you are the primary practitioner responsible for the sedated patient or the treating dentist, all essential team members should be appropriately trained in an array of airway management techniques such that the patient is properly cared for. This comprehensive course will consist of both didactic and hands-on training on proper airway management. This course will satisfy the recent Board of Dentistry requirement on airway management during sedation.

KUNKLE, MS. JESSIE
ADRIAN, MR. MATT
STARTING A PRACTICE VS. BUYING A PRACTICE ■ NC13
9:30-11:30 AM ■ FINANCIAL ■ CE CREDITS: 2
AUDIENCE: DENTISTS ■ FEE: $60
This presentation will review the steps involved in practice transitions and has been designed to address concerns of doctors in all stages of business ownership whether plans are to start a practice from scratch, purchase an existing practice or sell an existing practice. Join us in an intimate setting where you will have the opportunity to discuss the various aspects of practice ownership with industry experts. Learn how to make the transition from associate to practice owner and from ownership to retirement. During the panel discussion you will have the opportunity to ask the experts for advice about how to move forward with your practice business decisions. This comprehensive seminar will cover everything you’ll need to know to start your new practice, run your business successfully, and plan for your future as a dental practice owner.
This lecture is fully sponsored by Bank of America.

LAMBERT, DR. DOUGLAS
BUNTS, PUNTS AND ELBOWS: THE SPORTS DENTISTRY SIDE OF YOUR PRACTICE ■ C48
9:30 AM-12:30 PM ■ RESTORATIVE ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF ■ FEE: $60
We are in an age of active lifestyles, with an emphasis on participating in sporting activities at both the youth and adult levels. Not surprisingly, athletic injuries to the orofacial region and the dentition are on the rise. Unique and timely techniques employed for diagnosing, treating, and restoring oral injuries in these accidents are paramount to successful long-term results. Are you prepared for immediate action following a dental trauma?
This lecture is partially sponsored by DENTSPLY Caulk.

LOW, DR. SAMUEL
CREATING PERIODONTAL SUCCESS WITH LASER TECHNOLOGY (WORKSHOP) ■ W20
8:30-11:30 AM ■ PERIODONTICS ■ CE CREDITS: 3
AUDIENCE: DENTISTS, HYGIENISTS ■ FEE: $245
Ready to enter the laser world? Or have an “unused” laser in the closet? Lasers offer a safe and effective alternative for a wide range of dental procedures. Some of the advantages include: increased precision, controlled bleeding, accelerated healing, reduced post-operative issues, shorter procedure time, less pain, greater case acceptance and a more relaxed experience for the patient. Match your current OR future laser with effective indications especially in soft tissue manipulation of soft tissue using various dental laser devices on tissue models and achieve satisfactory results. Attendance is limited to 30.
This workshop is partially sponsored by BIOLASE and Hu-Friedy.

LOW, DR. SAMUEL
GAIN RESTORATIVE ACCESS! CHOOSE LASERS OR FLAPS (WORKSHOP) ■ W26
1:30-4:30 PM ■ PERIODONTICS ■ CE CREDITS: 3
AUDIENCE: DENTISTS ■ FEE: $245
Challenged by subgingival margin placement? Restorative dentistry can be easier! Subgingival margin placement can be a challenge for the restorative dentist, including creating patient satisfaction with esthetic appearance. In this hands-on workshop, attendees will experience manipulation of gingival and bone margins to obtain satisfying restorative results with defining end points while providing essential biologic width. Compliment your restorative dentistry with specific techniques using various lasers in step-by-step methods. Attendance is limited to 25.
The equipment for this workshop is sponsored by BIOLASE and Hu-Friedy.

LOW DOG, DR. TIERAONA
A WOMAN’S GUIDE TO HEALTH AND WHOLENESS AT EVERY AGE ■ NC14
9:30-11:30 AM ■ ENRICHMENT ■ CE CREDITS: 2
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS, GUESTS
FEE: DENTISTS $60 ■ ALL OTHERS $45
As women search for ways to optimize their health and well-being, they must sift through the enormous amount of recommendations being made in both conventional and complementary medicine. This highly informative and entertaining presentation will provide participants with a review of the evidence for dealing with chronic stress, heart disease, osteoporosis and other strategies for healthy living. The presenter will intertwine medical, psychological and oral health issues throughout the presentation, allowing participants to gather both personal and professional insights.
LOW DOG, DR. TIEROAHO

TOP SELLING DIETARY SUPPLEMENTS: WHAT DENTAL PROFESSIONALS MUST KNOW ■ C53
1:30-4:30 PM ■ PHARMACOLOGY ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS ■ FEE: $60

The use of dietary supplements has become commonplace in the United States. Some nutritional supplements have been shown through scientific investigation to benefit oral and overall health. However, concerns remain regarding safety and quality. All members of the health care team should be familiar with the evidence of safety and benefit for the most commonly used dietary supplements to enhance patient outcomes and reduce risk of adverse events associated with dental procedures.

MAY, MR. GREGORY

DOMESTIC VIOLENCE FOR HEALTH CARE PROFESSIONALS ■ DV1-4
2-4 PM ■ STATE MANDATED ■ CE CREDITS: 2
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF, LABORATORY TECHNICIANS ■ FEE: MEMBER $35 ■ SECTION MEMBER $50 ■ NON-MEMBER $120 ■ NON-SECTION $60

This course enables dental professionals to realize the magnitude of domestic violence and gain an understanding of the signs, symptoms and injuries indicative of possible domestic violence. This course also helps dental professionals realize the reluctance of many victims to reveal the true cause of their injuries and gives them resources to share with their patients. Lastly, this course provides referral information including law enforcement, Florida state regional resources and community-specific domestic violence assistance organizations.

MOOREHEAD, DR. WILLIAM

MOTIVATE YOUR TEAM AND CREATE SYSTEMS TO RUN A STREAMLINED OFFICE (REPEAT) ■ C49
9:30 AM-12:30 PM ■ TECHNOLOGY ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF ■ FEE: DENTISTS $60 ■ ALL OTHERS $45

While the concept of a paperless office sounds great, the thought of converting your currently comfortable methodologies and ways of doing business is a little scary — not to mention, pricey! With the state of the economy now, you need even MORE guidance and assurance that your mega-dollar investment in a technology system and company will show a positive return. Sure, you can buy software and systems and consultants that claim to do everything for you, but how do you know you’re getting your money’s worth? How do you know that your team fully understands how to implement their systems? This course teaches dentists, office managers, and team members how to get the most out of your technology dollars, implement easy-to-use, ready-to-customize, can’t-believe-I-ever-did-it-any-other-way approaches to taking your office paperless.

MOOREHEAD, DR. WILLIAM

STREAMLINED SUCCESS — HOW TO RUN A HIGHLY EFFICIENT, HIGHLY PROFITABLE DENTAL PRACTICE ■ C55
2-5 PM ■ COMMUNICATION ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF ■ FEE: DENTISTS $60 ■ ALL OTHERS $45

Want to substantially increase your practice production? Improve your lifestyle? Enjoy more time off? Use Dr. Moorehead’s proven Streamlined Success method. Learn how to implement real systems and get your team to use them consistently to drive your practice’s bottom line to new levels. If you are ready to outthink, out serve, and outperform all your previous efforts, all while “wowing” your patients, this course is for you. You will practice dentistry like never before and both your team and your patients will be amazed. Dr. Moorehead’s systems provide laser accuracy with brilliant illumination of the essence of true success, and he leaves nothing out! Every presentation includes meticulous photos of each and every example, with in-depth descriptions of how he applies all systems.

NARAIN, MR. ALWYN

THE ART OF ZIRLUX RESTORATIONS: WHAT EVERY DENTIST AND LAB TECHNICIAN SHOULD KNOW! ■ W28
2-5 PM ■ DENTAL MATERIALS ■ CE CREDITS: 3
AUDIENCE: DENTISTS, LABORATORY TECHNICIANS ■ FEE: DENTISTS $60 ■ ALL OTHERS $45

Journey through the workflow and communication between today’s modern dentist and dental laboratory with digital technology. Learn how Digital Solutions are seamlessly integrated to work together, yet strategically open to support a large variety of restorative options. Highlighting the workflow from Dentist to Lab on scan, prescribe design, manufacture or outsource cases, explore choices in materials from a multitude of final restorative options while achieving superior aesthetics and how to increase the efficiency of the laboratory by enhanced communication to the dentist to grow profits and production potential. A hands-on demonstration of The Zirlux Universal Zirconia system: one system for all Zirconia indications will be taught. The Zirlux FC Universal ZR system is ideal for producing exceptionally esthetic high translucency full contour restorations by using the unique pre-shaded Zirlux FC2 high translucency discs and the Zirlux FC2 stains this stain and glaze method creates a full contour restoration which complements the unique beauty and translucency of natural teeth.

This workshop is fully sponsored by Henry Schein.

OSTREICHER, DR. DAVID

INVISALIGN FUNDAMENTALS ■ IC1-2
9 AM-12 PM ■ ORTHODONTICS ■ CE CREDITS: 4
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS ■ FEE: $1,695 (INCLUDES DENTIST AND UP TO FOUR STAFF MEMBERS)

This is a two-part course, comprised of an online course and an instructor-led course for new Invisalign GP providers and teams.

Part 1: Online Course Overview: Log-in information and instructions for this online course will be emailed to attendees within two weeks after registering for the course. Doctor and team members will earn four Invisalign CE hours upon successful completion of the online training (completion prior to Live Course advised).

Part 2: Live Course Overview: This course provides doctors with the clinical and operational training necessary to begin treating a broad range of patients with Invisalign. A breakout session will be delivered for team members where the case submission process will be discussed and the opportunity to participate in practical hands-on modules will be available.

This workshop is fully sponsored by Invisalign.

OSTREICHER, DR. DAVID

INVISALIGN INTERMEDIATE ■ IC3-4
1-5 PM ■ ORTHODONTICS ■ CE CREDITS: 4
AUDIENCE: DENTISTS ■ FEE: $350

Designed for the general practitioner who is interested in treating more difficult Invisalign cases, this course will explore more advanced Invisalign principles, tips, and techniques. Attendees will assess cases commonly seen in a typical GP practice and will learn how to take full advantage of the Invisalign system to achieve excellent clinical outcomes.

This workshop is fully sponsored by Invisalign.

PREVENTIVE EQUIPMENT MAINTENANCE (REPEAT) ■ W24
10 AM-12 PM ■ PRACTICE MANAGEMENT ■ CE CREDITS: 2
AUDIENCE: DENTISTS, ASSISTANTS, HYGIENISTS, ADMINISTRATIVE STAFF ■ FEE: $75

Service calls or equipment repairs can be quite costly for the dental office. Service technicians from Patterson Dental will cover basic preventative maintenance and safety requirements for dental office equipment. Learn how to properly maintain air compressors, vacuum systems, autoclaves, cavitors, prophy jets and handpieces. Also learn how to change O-rings in a leaking air/water syringe and solve many other maintenance issues that exist in every dental office.
All attendees will leave the course with a detailed manual that includes forms for a general equipment inventory, operator equipment inventory and parts parts inventory. The manual also contains individual maintenance logs to track repairs and maintenance on dental equipment. At the end of the course, each participant will receive a $100 gift certificate toward their next maintenance call. 

**Attendance is limited to 32.**

This workshop is fully sponsored by Patterson Dental.

**RYAN, MS. TRACIE**

**CPR AND AED CERTIFICATION RENEWAL FOR THE HEALTH CARE PROVIDER — CP3-4**

**8-11 AM**  ■  **CERTIFICATION  ■  CE CREDITS: 3**

**AUDIENCE:** DENTISTS, ASSISTANTS, HYgienISTS, ADMINistrATIVE STAFF, LABORATORY TECHNICIANS, GUESTS

**FEE:** MEMBER $50  ■  NON-MEMBER $80

In this Renewal Course participants will learn CPR skills for helping victims of all ages, including ventilation with a barrier device/ambu bag, use of an automated external defibrillator (AED) and relief of foreign-body airway obstruction (FBAO). This course is intended for health care professionals who wish to renew their CPR/AED certifications. Individuals with an expired certification are referred to the five hour course scheduled on Friday. Upon completion of the course, each participant receives a Healthcare Provider CPR/AED card valid for two years. 

**Attendance is limited to 50.** Participant Requirements: Participants should dress comfortably.

**RYAN, MS. TRACIE**

**CPR AND AED CERTIFICATION RENEWAL FOR THE HEALTH CARE PROVIDER (REPEAT) — CP5-6**

**1-4 PM**  ■  **CERTIFICATION  ■  CE CREDITS: 3**

**AUDIENCE:** DENTISTS, ASSISTANTS, HYgienISTS, ADMINistrATIVE STAFF, LABORATORY TECHNICIANS, GUESTS

**FEE:** MEMBER $50  ■  NON-MEMBER $80

This course is entirely based upon techniques and materials that can and should be implemented into everyday clinical practice. Identifying the appropriate incisal edge position, finding centric relation and determination of the proper occlusal plane are all challenges when our patient has a compromised dentition. This course will provide solutions for these issues. Converting the denture isn’t the only necessary step in this protocol. Once the implants have osseo-integrated, a definitive prosthesis will need to be fabricated. That prosthesis can be fabricated in as few as four appointments — or as many as eight. Participants will learn how to determine whether the streamlined or extended protocol should be selected. A hands-on session will demonstrate the two most critical steps in fabrication of a successful definitive prosthesis. This course is entirely based upon techniques and materials that can and should be implemented into everyday clinical practice. 

**Attendance is limited to 30.**

**SCHWENDIMAN, DR. RYAN**

**MAKING A GOOD IMPRESSION: ALGINATE IMPRESSIONS AND WHITENING TRAYS (WORKSHOP) (REPEAT) — W21**

**8:30-11:30 AM**  ■  **ASSISTING  ■  CE CREDITS: 3**

**AUDIENCE:** ASSISTANTS  ■  **FEE:** $120

This lecture and hands-on class is designed to improve the skills of dental assistants in the areas of alginate impression taking, stone model fabrication and trimming and whitening tray fabrication. Ways to improve efficiency and effectiveness in this process will be discussed. 

**Attendance is limited to 30.**

**SHARIFI, DR. NADER**

**ALL ON FOUR: CONVERTING THE FAILED DENTITION TO A FIXED PROSTHESIS (WORKSHOP) — W22**

**9 AM-4 PM**  ■  **PROSTHODONTICS  ■  CE CREDITS: 6**

**AUDIENCE:** DENTISTS, LABORATORY TECHNICIANS  ■  **FEE:** $395

A landmark demographic study showed that while edentulism is decreasing as a percentage of the total population, the population of edentulous patients is actually increasing because of the aging baby boom. Today, patients are holding onto failed teeth longer in hopes of avoiding the use of a denture that they saw their parents struggle with in the past. This course will offer dentists the opportunity to provide the treatment these patients desire — anything but the denture. Immediate load of dental implants provides a new solution for these patients to be treated without the use of a denture. In one day, a patient with a compromised dentition can be edentulated, receive implants and a fixed bridge — eliminating the need for a denture. 

Implant centers have opened around the country offering this treatment. Many have six week waiting lists of patients desiring this solution. In this course, we’ll complete a hands-on clinic to convert a denture to a fixed bridge on a dental cast — creating a patient-education model participants will take home and use in their offices. We’ll review all the clinical and laboratory steps required to convert the denture. In addition, we will simplify the challenging steps associated with creating the immediate denture necessary for this treatment protocol.

**VRLA, MS. KELLI**

**STRESS BUSTING WITH HUMOR — NC12**

**8-9 AM**  ■  **PRACTICE MANAGEMENT  ■  CE CREDITS: 1**

**AUDIENCE:** DENTISTS, ASSISTANTS, HYgienISTS, ADMINistrATIVE STAFF, LABORATORY TECHNICIANS, GUESTS

**FEE:** FREE FOR MEMBERS, THEIR TEAM MEMBERS AND LABORATORY TECHNICIANS (PRE-REGISTRATION REQUIRED)  ■  **$25 FOR ALL OTHERS**

Spinning plates? Dropping a few? About to pull your hair out? Have you reached your last straw? REALITY CHECK: Statistics show we work one-third of our lives, sleep one-third of our lives, and spend the final one-third of our lives with home and hobbies. Stress from our work lives is now creeping over into our home lives and vice versa. Most of us have reached a breaking point and we’ve quite frankly had enough. Harvard Business Review says we’re all in the middle of at least 15 things at once, diminishing our effectiveness and adding to our burn out. Organizations are asking staff to do more with less. It also is a tall order to steadfastly recognize, measure and uphold employee engagement. Health care professionals are especially vulnerable to burnout and disengagement, which makes it difficult to improve patient satisfaction and care quality. In fact, daily stress, compassion fatigue, overachiever personality types, long hours and lots of changes are hallmarks of the patient care industry today. GOOD NEWS! There’s a healthy line of balance that needs to be drawn, and this fun program will show you some skills to help you get there!
Handling change can feel like you’re in permanent white water. The world around us, as individuals and organizations, is changing faster and faster, and we have to adapt to perform at optimal levels. Anyone who has done white-water rafting will know that you need to work really hard to make sure you get through the rapids, and then you get to relax. There aren’t many periods of calm water after today’s rapids — in fact it may feel like change after change after change. During this program, you will view change as an adventure. In any adventure, we have a choice. We can try to simply SURVIVE it — hoping to get through it unscathed — or, we CAN THRIVE, allowing the adventure to enhance us in ways we could not have imagined when we began.

WARD, DR. DAN

THE DENTIST AND LAB TEAM APPROACH FOR INDIRECT RESTORATIVE TREATMENT ■ C51
9:30-11:30 AM ■ PROSTHODONTICS ■ CE CREDITS: 2
AUDIENCE: DENTISTS, LABORATORY TECHNICIANS
FEE: DENTISTS $60 ■ ALL OTHERS $45

Dentists and laboratories have the mutual goal of pleasing their patients. Communication between them is imperative for success. Labs have certain requirements that are necessary to produce esthetic and long lasting restorations. To avoid remakes and disappointments, dentists should discuss cases with their labs before beginning preparation. The key to success is knowledge of the latest materials and their unique requirements. Learn about: the latest all-ceramic systems and their indications; when to cement and when to bond restorations; and, what your laboratory needs to fulfill the expectations of your patients. This course is an excellent way to learn about how to successfully implement the latest all-ceramic systems into your practice.

WARD, DR. DAN

CONTemporary RESTORATIVE TRENDS: HOT SYNCING YOUR DENTAL KNOWLEDGE ■ C54
1:30-4:30 PM ■ RESTORATIVE ■ CE CREDITS: 3
AUDIENCE: DENTISTS, ASSISTANTS
FEE: DENTISTS $60 ■ ALL OTHERS $45

Modern dentistry is ever changing with the introduction of new materials and techniques; yet, it is difficult to decide which to implement. No “one size fits all” material exists, so the practitioner must have a broad knowledge of many protocols. With the aging demographics of our population, it is important to use age-appropriate restorative materials. Composites with optimized nano-filler particles and non-bis-GMA resins: decrease wear, polymerization shrinkage stress and optimize optical qualities. Glass ionomer restorative materials can serve as a therapeutic restorative material, reducing post-operative sensitivity and potential recurrent decay. These subjects and some you may have never heard about will be presented. This course is an excellent way to update your skills using the latest restorative materials.
### Thursday, June 12

**Patient-Specific, CAD/CAM Solutions for Single-Tooth to Full-Mouth Restorations (EX11)**
- **Dr. Lars Bouma**
- 9 AM-12 PM | IMPLANTS
- **CE CREDIT:** 3
- This lecture is fully sponsored by DENTSPLY Implants.

**Using Cone Beam Technology to Enhance Your Practice and Provide Predictable Treatment Results (EX21)**
- **Dr. Rick Ferguson**
- 10 AM-12 PM | TREATMENT PLANNING | CE CREDITS: 2
- This lecture is fully sponsored by Prexion.

**Patient-Specific, CAD/CAM Solutions for Single-Tooth to Full-Mouth Restorations (Repeat) (EX12)**
- **Dr. Lars Bouma**
- 2-5PM | IMPLANTS | CE CREDIT: 3
- This lecture is fully sponsored by DENTSPLY Implants.

**Paradigm Shift in Operative Dentistry: the Future of Dentistry is Now — Hard and Soft Tissue Operative Dentistry with Waterlase (EX22)**
- **Dr. Jose Marcano**
- 2-4 PM | LASER | CE CREDITS: 2
- This lecture is fully sponsored by BIOLASE.

### Friday, June 13

**LANAP and LAPIP: Laser-Mediated Periodontal Therapy (EX13)**
- 10AM-12 PM | LASERS | CE CREDIT: 2
- This lecture is fully sponsored by Millennium Dental Technologies

**Buffering Local Anesthetic Hits Its Stride (EX23)**
- **Dr. Mic Falkel**
- 10 AM-12 PM | ANESTHESIA
- **CE CREDITS:** 2
- This lecture is fully sponsored by Onpharma Inc.

**Digital Dentistry: Technology and the Team (EX14)**
- **Dr. Gary Severance**
- 2-5 PM | TECHNOLOGY
- **CE CREDITS:** 2
- This lecture is fully sponsored by Patterson Dental.

**Growing Your Practice in the Internet Age (EX24)**
- **Alex NuDEL**
- 2-4 PM | PRACTICE MANAGEMENT | CE CREDITS: 2
- This lecture is fully sponsored by Patterson Dental.

### Saturday, June 14

**Simplifying Dental Implant Placement with Computer Guided Surgery: Live Patient Surgical Placement (EX25)**
- **Dr. Rick Ferguson**
- 10-11 AM
- IMPLANT & TREATMENT PLANNING
- **CE CREDITS:** 1
- This lecture is fully sponsored by Implant Educators.

**Treatment Planning And Creating A Million Dollar Smile Using Implant Overdentures (EX26)**
- **Dr. Arthur AckeR**
- 11 AM-12 PM
- IMPLANT & TREATMENT PLANNING
- **CE CREDITS:** 1
- This lecture is fully sponsored by Implant Educators.

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**COURSES ARE FREE TO FDA MEMBER DENTISTS!**

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**Thanks to our Sponsors!**

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**Millennium Dental Technologies, Inc.**

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**Register now for one of these great courses held in our classrooms on the Exhibit Hall floor.**

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**THE OFFICIAL MEETING OF THE FLORIDA DENTAL ASSOCIATION**

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FNDC2014 37
How many times have you felt torn between going to the Exhibit Hall and attending our invaluable CE sessions? To ease that dilemma, we’ve added dedicated Exhibit Hall hours each day from 11:30 a.m.-1:30 p.m. During this time, no educational sessions will take place.

NEW! Look for booth specials only available during FNDC2014 in the May/June issue of Today’s FDA. These discount offers are sure to improve your bottom line!

Unless attending an educational session, children under 18 do not need to be registered and will not receive a badge. Children are only allowed in the Exhibit Hall if accompanied by a parent or guardian. Infant strollers and carriages are not allowed in the Exhibit Hall. For the safety and convenience of others, the use of baby carriers is strongly encouraged.
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Sunrise Dental Equipment  
Sunset Dental Lab  
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VOCO America Inc.

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New This Year!

You now have the ability to schedule one-on-one sessions, prior to the meeting, with the exhibitors that you want to see at FNDC2014.

Appointments will range from 10-15 minutes so you can get more business done in half the time! Attendees will be able to search for products, find the company they would like to meet with at the show and request an appointment with that company.

Schedule appointments during your online registration or by visiting floridadentalconvention.com. Once appointments are confirmed, you can print your schedule of appointments or view them on the mobile app.

As an added plus, attendees who complete six or more appointments over the three days will be entered to win one of five $200 American Express gift cards.
FDA Services Inc., a major sponsor of the Florida National Dental Convention, celebrates more than a decade of support and participation in FNDC and loyal service to the members of the Florida Dental Association.

Thanks to our Sponsors!

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WWW.FLORIDADENTALCONVENTION.COM
Plan to attend this very special celebration luncheon that will recognize and honor our FDA President, Dr. Terry Buckenheimer, as well as the 2014 award recipients, including FDA Dentist of the Year!

Tickets are $35 per person or purchase a table of 10 for $300 — available on your FNDC2014 registration form.

Saturday, June 14 • 11:30 AM-1 PM
Gaylord Palms

**RESERVED**

**PRESIDENT’S AWARD**
Dr. Terry L. Buckenheimer

**DENTIST OF THE YEAR**
Dr. Paul Miller

**J. LEON SCHWARTZ LIFETIME SERVICE AWARD**
Dr. James Walton III

**SPECIAL RECOGNITION AWARDS**
Dr. Nolan W. Allen
Dr. Leo Cullinan
Ms. Stefanie Dedmon
Dr. Cesar R. Sabates

**LEADERSHIP AWARDS**
Dr. David Boden
Dr. Sudhanshu “Sam” Desai
Dr. Jolene O. Paramore
Dr. Richard A. Stevenson

**SERVICE AWARDS**
Dr. Gerald W. Bird
Dr. Bertram Hughes
Dr. Richard A. Huot
Dr. Johnny Johnson Jr.
Dr. Richard Mullens

**AAOMS ROBERT V. WALKER DISTINGUISHED SERVICE AWARD**
Dr. Larry W. Nissen

**ADA DISTINGUISHED SERVICE AWARD**
Dr. Robert T. Ferris

Project: Dentists Care and FNDC2014 have joined forces to help Florida's foster kids.

**GET ON THE BUS! VOLUNTEER AT FNDC.**

During FNDC2014, Dentists, Hygienists, Assistants and Dental Students will have an opportunity to volunteer to provide pro bono treatment for a group of area foster children. Participants will receive continuing education credit for their efforts. Sign up early, as space is limited! The treatment vans, provided by the Orange County Health Department, Colgate Oral Pharmaceuticals and the Florida Baptist Convention, will be located on the trade show floor and will operate during Exhibit Hall hours.

To register as a volunteer, please check the box next to “Yes, I want to volunteer for PDC@FNDC,” on the registration form and choose a time: Thursday, June 12 – 9:30-a.m. to Noon or 1-4 p.m.; or Friday, June 13 – 9:30-a.m. to Noon or 1-4 p.m. You can also register online by searching for keyword “PDC” during course selection. Thank you for joining Project: Dentists Care and helping to make a child’s heart smile!

BUILDING PARTNERSHIPS TO BUILD HEALTHY SMILES
What could be better than a night in the spotlight and chocolate? Join us as we honor our Project: Dentists Care, Florida Mission of Mercy and Give Kids a Smile volunteers with a night of fun.

Karaoke LIVE will be the centerpiece – YOU are the star of this show. Step into the spotlight, center stage, to jam with a LIVE band and backup singers who make everyone look like a ROCK STAR!

Come enjoy the sweet desserts, fun entertainment and take a chance at stardom. Everyone is invited. Request your FREE ticket (SSS) while registering.
Online pre-registration pricing is available until midnight on May 30, 2014. After that date you can still register online, however onsite pricing will apply. Online registration is efficient, simple and assists you in avoiding onsite registration lines. All online registrants receive an email confirmation. If a confirmation is not received after registering, registrants should call the TMI customer service line at 850.807.4997 for information.

FEE PAYMENT
All fees for registration badges and course tickets must be made in U.S. dollars by Visa, MasterCard, American Express or by personal check drawn on a U.S. bank and made payable to the Florida Dental Association. Although we try to assure accuracy, FNDC cannot be responsible for typographical errors in our printed registration brochure or on our web site.

COURSE WAITING LISTS
If a course becomes full, registrants may be placed on a waiting list. Those registering online can select to be added to a course waiting list during the registration process. Those registering via mail will be contacted by a TMI representative to be added to the wait list. Once put on a waiting list, the registrant is contacted if space in the course opens before May 30, 2014. If space opens for the course, the registrant receives a ticket for the course and is charged accordingly.

REGISTRATION BADGES AND MATERIALS
Badges are issued based on the registration category specified. Badges and tickets will not be mailed — attendees will receive a barcoded email one week before the meeting. Bring this email with you onsite. When you arrive, go to the Convention Center and head for the Pre-Registered Attendees Scanning Stations. There you can scan the barcode and print your tickets and badges. Hotel guests may print their badges during the check-in process on Wednesday and Thursday from 4-9 p.m.

If you did not receive your barcoded email, call the TMI customer service line at 850.807.4997 to request it be resent.

WORKSHOPS
Registrants may be required to bring instruments or other materials to workshops. It is the responsibility of each registrant to check the course description carefully for equipment needs.

Some workshops have a mandatory, prerequisite lecture. Room capacity is limited and attendees are seated on a first-come, first-seated basis.
**CE VERIFICATION**

CE verification is provided for all attendees. Registered attendees will print a ticket listing the course and speaker for each class. These tickets can be stored in the badge holder.

To receive CE credit for course attendance, attendees must present the appropriate course ticket to the room monitor at the entry door of the course. Be sure to make a note of the CE code announced at the conclusion of each course. You will need that specific code(s) to access your CE verification.

At FNDC, attendees may obtain CE verification at any time after the end of the course. Attendees are encouraged to pick up CE verification forms at CE verification stations located in the Exhibit Hall. Within 60 days of FNDC, CE verification can be accessed for free online at www.floridadentalconvention.com. After 60 days, all verified attendance will be automatically submitted to CE Broker on your behalf. After Sept. 1, 2014, there is a cost to obtain CE verification. To self-report to CE Broker, the FDAs provider number is 50-5189.

**CE / CERP**

Florida dentists are required to complete a minimum of 30 hours of approved continuing education in dental-related subjects each biennium. Attendees can earn up to 18 credits at FNDC.

The Florida Board of Dentistry (BOD) accepts up to three hours of credit biennially for practice-management courses that address: principles of ethical practice-management, substance abuse, effective communication with patients, time-management and burnout-prevention instruction. Dentists who have questions about whether the BOD will accept a particular course should visit the BOD website (http://www.doh.state.fl.us/mqa/dentistry/), or call 850.245.4474.

The Florida Dental Association is approved as a continuing education sponsor by the Florida Board of Dentistry. The Florida Dental Association is an ADA CERP recognized Provider. ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education. ADA CERP does not approve or endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry.

**SCIENTIFIC PROGRAM DISCLAIMER**

The Florida Dental Association (FDA) and the Committee on Florida National Dental Convention make every effort to present high-caliber speakers in their respective areas of expertise. The speakers’ presentations in no way imply endorsement of any product, technique or service presented during these presentations. The Florida Dental Association specifically disclaims responsibility for any material presented.

In addition, participants must always be aware of the hazards of using limited knowledge in integrating new techniques or procedures into their practice. Only sound evidence-based dentistry should be used in patient therapy.

By registering for the 2014 Florida National Dental Convention, you are authorizing the Florida Dental Association the right to photograph you, your invitees and guests while using common or public areas of the hotel and to use the photographs in all formats and media for any purpose, including for education, marketing and trade purposes. By registering you release FDA from all claims arising out of the use of the photographs, including without limitation all claims for compensation, libel, invasion of privacy or violation of copyright ownership.
Embark on an adventure through *Epcot®* at FNDC2014

**Epcot® Night Out!**

Enjoy an Evening at *Epcot®* with your Colleagues, friends & family at *Epcot® Night Out*

**Saturday, June 14**

4-9 PM

The magic of Disney comes together with all the wonders of the real world.

Experience Future World where innovation and wonder abound. Next, explore 11 different countries around the World Showcase Lagoon.

At the end of the evening, look to the sky and discover the awe-inspiring *Illuminations: Reflections of Earth*, an incredible symphony of lasers, music and fireworks.

- $59 after 4 p.m. Admission to *Epcot®*
- Drive yourself or take advantage of the Gaylord Palms shuttle.

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Fan Frenzy is a family-friendly event featuring activities for all ages! There will be tailgate-themed food and games, entertainment and more.

Sport your team colors and show your support for your favorite team. Prizes will be awarded for the best dressed individual and best dental office team.

We hope you’ll join us for the tailgate party of the year! Everyone is invited and tickets are FREE – just select item “FAN” on your registration form.